# 03. LIGHT CHAIN FOOTPRINTS

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Business Philosophy

## Co-creating value with innovative technology

- Continuously developing innovative technologies
- Value to customers and society
- Products and processes, improvement
- Enhance customer satisfaction
- Enterprise cooperation creates win-win outcomes
- Strategic cooperation in the supply chain

Introduction of new materials and processes

Increases LED brightness by 10%

Signal lights can save 93 93.54%

Streetlights can save electricity 62.65%

Number of companies signing green product guarantee letters

EOI Headquarters 245+13 companies

On-time completion rate of customer demand services in 2025

100%

Obtained

3 patents

Customer satisfaction in 2025

93.73%

Questionnaire survey on social responsibility and ethical standards

| EOI Headquarters | Dongguan EOI | Shenzhen Lianxinfeng |
|---|---|---|
| 200+33 companies | 48+18 companies | 15+1 companies |

Conflict-free metal declaration

| EOI Headquarters | Dongguan EOI | Shenzhen Lianxinfeng |
|---|---|---|
| 179 companies | 73 companies | 12+1 companies |

Number of supplier evaluators in 2025

| EOI Headquarters | Dongguan EOI | Shenzhen Lianxinfeng |
|---|---|---|
| 19 suppliers | 26 suppliers | 9 suppliers |

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## 3.1 Green and energy-saving products

### ◆Sustainability Issues - Innovative R&D

| Major Theme: Innovation and Research & Development | | | |
|---|---|---|---|
| **Sustainability standards (Topic) echoes** | Custom theme | **Main target audience** | • Shareholders and other investors (facilitated).<br>• Financial Institutions (Direct Impact)<br>• Customers (direct impact).<br>• Local communities (indirect impact).<br>• Employees and other workers (direct impact).<br>• Financial institutions (facilitated). |
| **Significance for EOI** | • By 2030, EOI Holding aims to become one of the world's top three professional suppliers of LED display modules and components and a leading provider of innovative automotive lighting modules, while advancing energy efficiency, environmental responsibility, sustainable operations, and a thriving workplace.<br>• Continue developing high-efficiency automotive LED products and providing high-quality customer service, while contributing to a greener and more sustainable environment.<br>• The Optomechanical Department is responsible for automotive module development in areas including optics, mechanical design, system thermal management, and packaging. Among these, mechanical design and packaging are most directly related to ESG sustainability. As EOI's major customers are located overseas, product shipments rely heavily on transportation packaging. Therefore, packaging layout, material selection, and space utilization are key considerations throughout the design process. With project life cycles typically spanning three to five years, even minor design improvements can generate significant cumulative benefits over time. For this reason, optimizing mechanical and packaging design has been identified as a key ESG priority.<br>• Develop proprietary and differentiated LED automotive lighting module technologies to strengthen EOI Holding's market position and long-term profitability. These innovations also provide customers with greater design flexibility and broader technology applications for next-generation vehicle lighting, supporting joint market expansion. | | |
| **Impacts and Effects** | **Practical positive impact**<br>1. Enhancing product competitiveness and reducing the negative environmental impact of carbon emissions.<br>2. Developing Mini LED direct-display products can use fewer electronic components and materials compared to LCD displays, reducing environmental impact and enhancing viewing quality.<br>3. The use of high-efficiency LED application products can reduce energy consumption. Compared to traditional lamps, LED fixtures can save a significant amount of electricity, helping to reduce greenhouse gas emissions and lessen the impact of climate change.<br>4. Our company's patented LED vehicle light module technology is applied to the design evaluation of customers' new vehicle models, enhancing the aesthetics and performance of customers' lighting fixtures, improving the image and quality of their products. After official mass production, it brings positive benefits to both the customer and EOI Investment Holdings' revenue and finances.<br>5. Research achievements in the packaging field can make products more environmentally friendly during transportation, reduce carbon emissions, and decrease the use of plastic materials.<br>**Potential positive impacts**<br>1. Acquire new customer orders and increase company revenue.<br>2. Mini LED light panel modules can meet different scenario needs by providing modular products to help rapidly advance the market; By increasing pixel fine-pitch arrangement, products can achieve high resolution and high contrast requirements.<br>3. Detailed and realistic picture quality delivers a high-quality audio-visual experience to consumers.<br>4. Through continuous innovation and development in LED technology, the LED application industry is being promoted toward greener and more sustainable directions, promoting technological progress and industrial transformation.<br>5. The proven track record of automotive lighting module technology has been recognized by the market, enhancing customers' (Tier 1) advantage in securing OEM orders. This has also enabled EOI Investment Holdings to gain favor and trust from more automotive manufacturers and lighting manufacturers, thereby expanding EOI Holding's business scope and market share.<br>6. With improved material utilization and the application of smart tools, companies can save on material and transportation costs, thereby enhancing competitiveness and order opportunities. | | |
| | **Actual negative impact**<br>1. Due to reduced demand for packaging materials and transportation, suppliers have increased their unit cost pricing.<br>**Potential Negative Impacts**<br>1. Chips before brightness enhancement may experience lag.<br>2. Innovative R&D can also bring new industries and markets and create new job opportunities.<br>3. Due to reduced material demand, a decrease in the amount of material received by a company may lead to increased costs, but this issue can be overcome through long-term cooperation strategies. | | |

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| Major Theme: Innovation and Research & Development | | |
|---|---|---|
| Policy | | • ISO 9001, IATF 16949 quality management system.<br>• Arrange ongoing employee training to maintain team competitiveness and high-level professional competence.<br>• Follow the collage rules.<br>• Collaborate with industry or academic institutions to academia.<br>• Participation in government-related research projects and innovation-related subsidies.<br>• The Display department has set a carbon reduction target, saving >5% in power consumption per square meter.<br>• Keeping an eye on industry technology trends, developing new products for corresponding components, and developing new optical technologies.<br>• Always maintain good relationships with suppliers and access the latest information and the most competitive sources for value for money.<br>• Vertically integrated development model: (1) Collaborating with chip manufacturers to develop new structural chips. (2) Developing LEDs in line with automotive modules and business market needs. |
| Strategy | Opportunities are actively managed | • Always maintain good relationships with suppliers and access the latest information and the most competitive sources for value for money.<br>• Collaborate with industry or academic institutions to academia.<br>• Participation in government-related research projects and innovation-related subsidies.<br>• Focus on industry technology trends, develop new products and technologies for corresponding components, and share new knowledge.<br>• New solutions have been added to the library and focus on cutting-edge design. For OEM projects, we recommend more frequently used brands to clients, and materials that meet eco-friendly automotive-grade standards.<br>• Manufacturability design solutions are optimized, with software programs modularized and standardized.<br>• We provide higher-quality support and services based on customer needs, improving customer satisfaction.<br>• Based on market demand and trends, we continuously develop unique patented technologies, and provide comprehensive technical evaluations and support based on customers' design and support needs for headlight module designs, helping customers (Tier 1s) secure more original factory orders and enhance their trust and satisfaction with EOI Holding, ensuring long-term stable cooperation. |
| | Risk prevention management | • Conduct risk assessment and management according to risk management control procedures.<br>• We arrange progressive training courses, as well as sharing new technical knowledge and exhibition information from the automotive industry, to enhance the R&D team's depth of technical capabilities and broad perspective on new information, establishing a core R&D team that is both professional and familiar with the company's products.<br>• Continuously establishing a comprehensive quality system and keeping an eye on changes in related policies. |
| | Negative impact remediation measures | • Ensure that all materials used in the headlight modules comply with RoHS/REACH standards, and use recyclable materials in the main structure, such as thermoplastic engineering plastics, aluminum alloys, etc... Material evaluation to reduce the environmental impact of module production and product cycles<br>• Always maintain good relationships with suppliers and access the latest information and the most competitive sources for value for money.<br>• Collaborating with chip manufacturers to develop new structured chips, tailored to automotive modules and business market needs. |

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| Major Theme: Innovation and Research & Development | | |
|---|---|---|
| Goals and targets | **Short-term Goals (2~3 years):**<br>**Patents:**<br>• At least one new patent application per year; Obtained more than one patent for headlight module products.<br>**Performance:**<br>• Each year, high-efficiency products increase LED brightness by 5%.<br>• The modularization rate for both hardware and software design reached 80%.<br>**Packaging:**<br>• The packaging design process achieves an annual goal of 5% energy saving and carbon reduction.<br>• Components in small packages are selected to reduce PCBA weight by more than 5%.<br>**Certification:**<br>• Streetlight products continuously comply with UL/CUL, CNS, DLC, FCC/ICES certifications, while signal light products comply with ITE, ETL/CETL, and CNS certifications Display products must complete module quality verification.<br>• Optimizing production costs for displays requires the development of large-scale transfer processes.<br>• All automotive products have passed AEC-Q101 and AEC-Q102 testing certifications.<br>• Strengthen rapid and accurate cost assessment capabilities and work closely with relevant departments to increase RFQ acquisition rates by 25%.<br>• Obtained ASPICE V3.1 Level II certification, implementing ISO 26262 design requirements and improving design quality<br>• Obtained IECQ 17025 laboratory accreditation. | **Medium- to Long-Term Goals (over 3 years):**<br>**Patents:**<br>• At least two new energy-saving products or technology developments per year.<br>• Research on new technology for headlight modules ≧ 2 pieces annually<br>• Performance:<br>• Each year, high-efficiency products increase LED brightness by 8-20%.<br>• Optimize PCB layout and utilization by more than 5% and reduce carbon emissions by more than 5%.<br>• Firmware features have been improved, reducing power consumption by 10%.<br>• Annual energy consumption per square meter is reduced by 5%.<br>**Packaging:**<br>• The packaging design process achieves a 5% goal of energy saving and carbon reduction.<br>**Certification:**<br>• Automotive products have passed AEC-Q101, AEC-Q102, and USCAR-33 testing and certification<br>• Architecture of Robust development processes and production management.<br>• The Display module quality target is less than 50 DPPM (based on the number of pixels).<br>• Collaborate to develop a state-owned brand control system.<br>**Sales:**<br>• Within three years, automotive LED components were sold in more than 10 countries.<br>• LED components have become one of the world's leading automotive LED component suppliers. |
| Management evaluation mechanism | • Meetings：<br>1. Hold regular monthly meetings of the Electronic Technology Department Team Leaders to confirm project progress and issues, as well as discuss design processes and quality improvements.<br>2. Monthly book clubs and technical sharing sessions are held, sharing customer OEM cases, customer norms, and lesson learns, as well as discussions on electrical failure issues and technical improvements in projects.<br>3. Regularly review and update relevant design rules and internal processes quarterly.<br>4. Continue to hold biweekly/monthly meetings and other regular work meetings, report project progress data, facilitate PDCA adjustments and feedback at any time, and ensure project progress aligns with the schedule.<br>• According to the ISO 9001 Quality Management System, we focus on project development management and quality system procedures for LED application products, and reference to the spirit of the IATF 16949 Automotive Quality Management System. Risk management during the development process is strengthened, and annual KPI effectiveness assessments are conducted.<br>• Evaluate the effectiveness of PDCA for on-time completion rates of new product development projects, regularly review project budget control, and conduct VA/VE reports for materials and equipment inputs.<br>• Strengthen R&D capabilities and build a knowledge base to accelerate employee skill development and experience transfer. Monthly Lesson Learn submission and internal audits are required.<br>• Establish and implement a last-place coaching system to eliminate unsuitable employees to strengthen departmental R&D capabilities. | |

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## Major Theme: Innovation and Research & Development

### Performance and positive effects

**Performance**

**Patent Performance:**

- More than two new patent applications were filed in 2025, including:
  1. Vertical LED Die Package with an Electrical Testing Position – China Invention Patent (7996834)
  2. Chip Packaging Structure – Taiwan Utility Model Patent (M674565).
- In 2025, the Optomechanical Technology Department will apply for one patent (process ongoing). Currently, five projects are being implemented to reduce carbon packaging by 5%, and a research project on upright packaging is underway. It is expected that future projects will further reduce plastic by more than 30%.
- By 2025, the Forward-looking Technology Department will obtain one patent: European invention patent EP3845803 for the high heat dissipation flexible curved linear light source module.

**Certification Performance:**

- The introduction of new materials (chips/phosphors) and new manufacturing processes has increased LED brightness by >10%, and automotive products have passed AEC-Q101 and AEC-Q102 testing certifications, respectively.
- Two new energy-saving products for 2025: large-face small green man signal lights, FL1 series model upgrades with 20% brightness increase, SL4 streetlight Taiwan version compliant with CNS15233 standards, and annual product inspections meeting UL, CNS, ETL/cETL certifications.
- In 2025, we will complete the ASPICE V3.1 Level II assessment, implementing ISO 26262 design requirements and improving design quality.
- All automotive products have passed AEC-Q101 and AEC-Q102 testing certifications.
- Shenzhen Lianxinfeng collaborated with chip suppliers to increase chip brightness, increasing LED brightness by 10%.
- Dongguan EOI evaluates the introduction of new chips, increasing LED brightness by 12%.
- In 2025, it will obtain IECQ 17025 laboratory certification.
- ISO 26262 evaluates the safety of automotive electrical and electronic components and provides numerous benefits for automobile manufacturers (OEMs) and suppliers.

**Positive benefits**

- More than two new patent applications were filed in 2025, including:
  1. Vertical LED Die Package with an Electrical Testing Position – China Invention Patent (7996834)
  2. Chip Packaging Structure – Taiwan Utility Model Patent (M674565).
- By 2025, through the introduction of new materials (chips/phosphors) and new manufacturing processes, LED brightness will be increased by >10%.
- All automotive products have passed AEC-Q101 and AEC-Q102 testing certifications.
- Deepening the application of packaging ESG design concepts, combining plastic reduction, carbon reduction, space optimization, and circular reuse, gradually expanding to more products and projects. Besides continuously reducing packaging material and logistics costs, it also helps improve supply chain stability, improve warehousing and transportation efficiency, lower carbon emission risks, and strengthen automation and operational efficiency on the production side. Furthermore, through standardized and modular design concepts, it further enhances cross-site mass production flexibility and global supply capabilities, reducing regional production switching risks. These achievements not only enhance overall operational efficiency and market competitiveness but also become important added advantages for the company in promoting ESG sustainable development and securing cooperation with international customers.
- Continuous development of linear light source technology The UniFlex Linear Economy introduces next-generation LEDs. Compared to Gen II and Gen III, LED costs are estimated to be reduced by more than 50%. This optimization helps significantly enhance product competitiveness, increase order acquisition opportunities, and further strengthen product continuity and overall profitability.
- > 2 new patent applications in 2025.

### Expanding market development and market competitiveness

- Each year, high-efficiency products increase LED brightness by 5%.
- Provide monthly execution progress for KPIs and PDCA cycles for the Customer Service Department, and implement corrective and remedial measures if any items remain unmet
- More than two new patent applications were filed in 2025, including:
  1. Vertical LED Die Package with an Electrical Testing Position – China Invention Patent (7996834)
  2. Chip Packaging Structure – Taiwan Utility Model Patent (M674565).
- By 2025, through the introduction of new materials (chips/phosphors) and new manufacturing processes, LED brightness will be increased by >10%.
- All automotive products have passed AEC-Q101 and AEC-Q102 testing certifications.
- With improved material utilization and the application of smart tools, companies can save on material and transportation costs, enhance the competitiveness of new EOI project quotes, thereby improving competitiveness and order opportunities, and winning more business opportunities.
- By continuously optimizing packaging design and material efficiency, overall utilization is improved and resource waste is effectively reduced. This not only directly improves the cost structure but also further strengthens EOI's market competitiveness in new project quotations. This helps improve order success rates, expand potential market opportunities, and deepen long-term partnerships with clients. Although these benefits are indirect, they will gradually become apparent as projects accumulate, ultimately promoting revenue growth and corporate sustainability, while balancing environmental friendliness and economic value.

- EOI Holdings' proprietary patented series of LED vehicle light module surface light sources and line light sources continuously evolve through iterative processing, ensuring EOI Holdings' competitiveness in the LED vehicle light module market and providing customers with the high-quality appearance and lighting effects required for high-spec vehicle lighting design. It enables customers to realize the feasibility of next-generation lighting designs for various concept or mass-produced vehicles, thereby expanding market applications.
- The development quality of the headlight module meets customer requirements, promotes technological innovation, and maintains market competitiveness.
- Standard programming template optimization: manual programming for module products changed from automatic to automatic, and from single-plate programming to imposition burning, improving production efficiency. Completed optimization of lucid/24DT/OV64/Charger projects.
- Some burnable boards were purchased but developed in-house as standard programming boards, greatly reducing equipment costs and enabling independent development of lucid/24DT/OV64/Charger programming equipment.
- In 2025, we will jointly develop ultra-thin display module technology with Tier 1 partners, establishing an automotive optical architecture focused on high contrast and high brightness. Through ultra-fine pitch pixel arrangement design, the module can fully and clearly present graphics and information even under high-speed dynamic display conditions, meeting the needs of real-time automotive information and visual delivery.
- The goal is to increase LED brightness by 5% annually. To enhance market competitiveness, meet customer needs, and compete with industry peers, the brightness improvement is the only way to make products more competitive and sell in the market.

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## ◆3.1.1 Energy-saving products and R&D projects

EOI Holding is committed to product safety design that complies with the ISO 26262 road vehicle safety function standard ASILB. We have adopted a vertically integrated development model, collaborating with chip manufacturers to develop new structured chips that complement automotive modules and meet market demands, especially in the development of LED products.

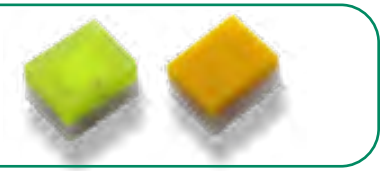
At the same time, we are looking for global business to establish a solid brand and market share to achieve our operational goals. To continuously innovate and diversify, we will keep improving our R&D processes and implement ASPICE/ISO 26262 process requirements to enhance design efficiency and quality. We will also introduce advanced external lighting designs and Mini LED Display-related technologies to enhance competitiveness in automotive electronics technology. At the same time, we will strengthen our design capabilities and quality of software and hardware, improve our testing and verification capabilities for headlight modules, and become the preferred supplier for customers, ensuring no design quality complaints.

From product design to production processes, EOI Holding fully incorporates the concept of the product life cycle for effective management. We continuously strive for energy saving and carbon reduction, continuously researching and innovating, and improving manufacturing processes. We provide customers with more energy-efficient and efficient products. This is not only to meet market demand, but also to contribute to combat global warming and climate change. The Earth is our only home, so we must cherish and protect it even more. We hope that through these efforts, we can mitigate the impact of climate change on the planet and leave a better world for future generations.

EOI Holding 's energy-saving products mainly use LED components to design outdoor industrial lighting applications, such as signal lights, streetlamps, floodlights, etc., replacing traditional light sources like incandescent bulbs, high-pressure nano lamps, metal halogen lamps... and more.

By 2025, about 110 megajoules of energy will be saved; signal lights can save 93.54% electricity, and street lights can save 62.65%.

In 2025, through the introduction of new materials (LED chips and phosphors) and advanced manufacturing processes, LED brightness was successfully increased by more than 10%.



The table below compares the consumption of signal lights, streetlights, and traditional light sources over the past five years:

**EOI Headquarter's Product Energy Consumption**

| Category | 2021 | | 2022 | | 2023 | | 2024 | | 2025 | |
|---|---|---|---|---|---|---|---|---|---|---|
| | Signal lights | Streetlights | Signal lights | Streetlights | Signal lights | Streetlights | Signal lights | Streetlights | Signal lights | Streetlights |
| Annual power consumption of traditional light sources (mWh). | 34,490 | 25,042 | 35,894 | 26,237 | 29,426 | 16,007 | 11,580 | 24,768 | 15.838 | 25,273 |
| Annual power consumption (mWh) of LED energy-saving products. | 2,345 | 11,003 | 2,486 | 9,708 | 1,915 | 5,835 | 769 | 8,784 | 1,022 | 9,439 |
| Annual energy savings (mWh). | 32,146 | 14,039 | 33,408 | 16,529 | 27,511 | 10,172 | 10,811 | 15,984 | 14,815 | 15,834 |
| Annual Energy Savings Percentage (%) | 93.20 | 56.06 | 93.07 | 63.00 | 93.49 | 63.55 | 93.36 | 64.53 | 93.54 | 62.65 |

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## UniFlex Series Technology Patents

UniFlex series technology from EOI Holding is suitable for lighting applications with limited spatial depth, offering high uniformity and animation functions, suitable for automotive signal lighting and similar applications. As the automotive industry moves toward intelligence and digitalization, car lights have gradually evolved from simple lighting components into systems with display and communication functions. In response to this market trend, by 2025, existing optical technology advantages will be integrated to develop the new concept product UniFlex Pixel series. Through high-density LED pixel arrangement and dynamic control technology, it not only provides lighting functions but also enables graphic, informational, and brand identity display applications.

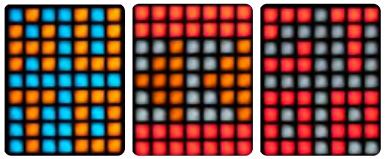
This pixelated optical module uses optical isolation design, diffusion structure optimization, and light field distribution control methods to deliver high-contrast, clear image presentation. Additionally, the structural optimization of the optical system, combined with the application of new low-power, low-cost LED components, increases overall optical efficiency by more than 10% while reducing LED module costs by at least 20%, achieving low-power, low-cost module design.

The special wavelength cyan blue used for autonomous vehicle warning signals is also included in the planning of this product series. These modules are not only used in lighting fixtures but also support future transformation of vehicle lights from simple lighting components into intelligent systems with display and interactive functions. Physical sample verification has already been completed, and the company has participated in related lighting exhibitions in Europe and other regions.

2025 new model sample R&D achievements




Multicolor human-vehicle interactive display application



Multi-resolution information display applications



| The new technology is mainly reflected in the following aspects | |
|---|---|
| Environmental aspects | By improving the energy efficiency of optical system design and offering low-power LED models, energy consumption is reduced. The new version of LED components reduces power by about 20% to 40%. When applied to low-power fixtures, it can improve energy efficiency and contribute to the sustainable development of the product. |
| Social aspects | This pixelated optical module supports brand identification and human-vehicle interaction scenarios. The high-contrast display helps other road users identify vehicle dynamics and driving paths, enhancing vehicle safety and user experience, thereby indirectly improving road safety.<br>UniFlex technology features automotive-grade LED light sources, ensuring products meet industry standards for safety and reliability, while also meeting regulatory requirements for light distribution and customer brightness verification, comprehensively enhancing product value. |
| Corporate governance aspect | Adhering to ethical standards, including ensuring transparency, fairness, and accountability in design and sample manufacturing process test data, ensuring products comply with regulations and industry standards. |

## Research on Smart Design Development and Efficient Utilization Packaging

EOI Holding is closely involved in packaging material utilization and spatial planning and design in the overseas transportation of automotive module products. We are committed to exploring various optimization possibilities in this field to reduce plastic usage of materials, improve space utilization efficiency during transportation, and thereby lower carbon emissions. In recent years, with the widespread adoption of AI tools, our R&D team has actively explored the use of various AI software to assist packaging design, enabling designers to achieve optimized design results faster and more comprehensively

EOI Holding provides innovative technology design, development, and mass production services, supplying global automotive customers with precision LED components, LED automotive modules, automotive electronics and controllers, and automotive display products. In recent years, regions have actively addressed challenges such as global warming and climate change, so EOI Holding continues to focus on developing energy-saving and carbon-reduction technologies and investing in the green energy industry. We continuously conduct research and development, proposing new energy-saving green designs and technologies to achieve energy-saving and carbon-reduction results. EOI Holding continuously enhances and optimizes the overseas transportation of automotive module products.

Progress for 2025 is as follows:

1. Consolidate packaging design experience, update packaging design models, and complete text updates for packaging design specification technical documents.
2. AI tools are used to assist in establishing a quantitative calculation model for floor area ratio, incorporating technical specification documents into updates, and implementing quantitative evaluation management mechanisms for implementation.
3. Completed the first phase of the vertical packaging design research project, expanding packaging design options and application possibilities.

The plan for 2026 is as follows:

1.1 Conducting the second phase of vertical packaging design research and simultaneously integrating the X244 mass production project for validation, the goal is to establish a highly efficient design solution that can be rapidly implemented in mass production, while enhancing the practical value of the research project. It will be designated as an annual key packaging technology indicator, with the expectation of achieving over 40% plastic reduction benefits.

Saving green designs and technologies, effectively advancing the core goals of energy conservation and carbon reduction. ◦

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## ◆3.1.2 Material Management

The raw materials used in EOI Holding's products are non-renewable materials: silicone, chips, brackets, motherboards, and aluminum. No renewable materials are used, nor are they procured, used, provided, or designed for IEC-62474 (List of Substances compliant). Recycled materials are covered by packaging cartons. Due to the policy banning recycled paper on the raw material side, pulp currently uses virgin pulp, and packaging cartons can still be recycled and reused by customers

EOI Holding's products are mainly sold overseas. In recent years, to serve customers closer, the US factory has also been evaluating the possibility of using recyclable packaging, establishing recycling mechanisms to reduce paper usage. In terms of packaging material selection, green packaging evaluation uses environmentally friendly materials, such as biodegradable materials or materials that can be recycled and reused multiple times, further reducing environmental impact. We select materials that allow customers or users to recycle and reuse them, thereby reducing resource waste. Each year, we develop packaging research topics, identifying key design elements through the research process to optimize packaging and establish corresponding standards. For domestic project types, we actively seek customers to use recyclable packaging to promote resource recycling and environmental protection. Linka Investment Holdings is also actively exploring the possibility of recycling and reusing packaging for overseas projects, arranging special research projects.

The statistical results of annual usage quantity and weight for five major categories from 2018 to 2025 are as follows:

| Year | Distinguish | Category | EOI Headquarters | | Dongguan EOI | | Shenzhen Lianxinfeng | | Michigan, USA | | Total | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | Quantity (pcs). | Weight (kg). | Quantity (pcs). | Weight (kg). | Quantity (pcs). | Weight (kg). | Quantity (pcs). | Weight (kg). | Quantity (pcs). | Weight (kg). |
| 2019 | Non-renewable raw materials | Motherboard | 7,898,758 | 300,153 | 10,134,257 | 304,028 | - | - | - | - | 18,033,015 | 604,181 |
| | | Chip | 168,038,539 | 20 | 36,633,423 | 12 | 94,011,112 | 10 | - | - | 298,683,074 | 42 |
| | | Plastic | 4,053,545 | 1,074,189 | 1,432,717 | 279,380 | - | - | - | - | 5,486,262 | 1,353,569 |
| | | Aluminum | 2,568,306 | 1,078,689 | 226,355 | 4,527 | - | - | - | - | 2,794,661 | 1,083,216 |
| | Renewable raw materials | Cardboard boxes | 164,838 | 164,838 | 105,446 | 79,612 | 26,568 | 4,591 | - | - | 296,852 | 249,041 |
| 2020 | Non-renewable raw materials | Motherboard | 5,801,463 | 220,456 | 9,767,849 | 293,035 | - | - | | | 15,569,312 | 513,491 |
| | | Chip | 102,578,671 | 12 | 30,700,037 | 10 | 99,522,840 | 11 | - | - | 232,801,548 | 33 |
| | | Plastic | 4,269,422 | 1,131,397 | 1,757,297 | 342,673 | - | - | - | - | 6,026,719 | 1,474,070 |
| | | Aluminum | 1,525,414 | 640,674 | 612,947 | 12,259 | - | - | - | - | 2,138,361 | 652,933 |
| | Renewable raw materials | Cardboard boxes | 147,861 | 147,861 | 112,000 | 84,560 | 27,411 | 5,008 | - | - | 287,272 | 237,429 |
| 2021 | Non-renewable raw materials | Motherboard | 6,419,115 | 243,926 | 11,740,780 | 1,547,317 | - | - | - | - | 18,159,895 | 1,791,244 |
| | | Chip | 154,532,397 | 19 | 34,228,114 | 11 | 208,544,818 | 23 | - | - | 397,305,329 | 53 |
| | | Plastic | 4,062,537 | 1,076,572 | 1,809,826 | 104,802 | - | - | - | - | 5,872,363 | 1,181,374 |
| | | Aluminum | 167,731 | 70,447 | 707,709 | 11,089 | - | - | - | - | 875,440 | 81,536 |
| | Renewable raw materials | Cardboard boxes | 1,102,301 | 220,460 | 137,640 | 113,381 | 58,129 | 10,469 | - | - | 1,298,070 | 344,310 |

# 03. Light Chain Footprints

| Year | Distinguish | Category | EOI Headquarters | | Dongguan EOI | | Shenzhen Lianxinfeng | | Michigan, USA | | Total | |
|---|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | Quantity (pcs). | Weight (kg). | Quantity (pcs). | Weight (kg). | Quantity (pcs). | Weight (kg). | Quantity (pcs). | Weight (kg). | Quantity (pcs). | Weight (kg). |
| 2022 | Non-renewable raw materials | Motherboard | 4,013,926 | 152,529 | 12,012,008 | 1,816,922 | - | - | 254,334 | 9,665 | 16,280,268 | 1,979,116 |
| | | Chip | 139,205,623 | 17 | 22,820,181 | 7 | 59,527,483 | 7 | - | - | 221,553,287 | 31 |
| | | Plastic | 3,095,391 | 820,279 | 1,618,050 | 186,679 | - | - | 64,142 | 16,998 | 4,777,583 | 1,023,955 |
| | | Aluminum | 1,439,251 | 604,485 | 1,018,179 | 21,382 | - | - | - | - | 2,457,430 | 625,867 |
| | Renewable raw materials | Cardboard boxes | 746,308 | 149,262 | 86,684 | 112,689 | 16,129 | 2,947 | 1,250 | 1,250 | 850,371 | 266,147 |
| 2023 | Non-renewable raw materials | Motherboard | 4,516,942 | 171,644 | 14,122,803 | 2,136,199 | - | - | 1,536,663 | 58,393 | 20,176,408 | 2,366,236 |
| | | Chip | 264,925,090 | 32 | 26,567,280 | 86 | 92,187,560 | 10 | - | - | 383,679,930 | 128 |
| | | Plastic | 1,023,378 | 271,195 | 2,118,592 | 255,181 | - | - | 568,335 | 150,609 | 3,710,305 | 676,985 |
| | | Aluminum | 1,460,817 | 613,543 | 878,169 | 18,442 | - | - | - | - | 2,338,986 | 631,985 |
| | Renewable raw materials | Cardboard boxes | 311,351 | 62,270 | 115,047 | 149,561 | 23,390 | 4,297 | 28,287 | 28,287 | 478,075 | 244,416 |
| 2024 | Non-renewable raw materials | Motherboard | 7,046,697 | 267,774 | 17,233,737 | 2,606,755 | - | - | 1,342,478 | 51,014 | 25,622,912 | 2,925,543 |
| | | Chip | 108,438,075 | 13 | 25,236,565 | 8.1 | 81,643,015 | 10.566 | 0 | 0 | 215,317,655 | 21.1 |
| | | Plastic | 2,488,014 | 659,321 | 2,548,639 | 326,570 | - | - | 768,925 | 2,203,764 | 5,805,578 | 3,189,655 |
| | | Aluminum | 402,618 | 169,096 | 596,866 | 12,534 | - | - | 0 | 0 | 999,484 | 181,630 |
| | Renewable raw materials | Cardboard boxes | 672,347 | 134,463 | 118,014 | 153,418 | 23,270 | 4,122.9 | 46,769 | 46,769 | 860,400 | 338,772.9 |
| 2025 | Non-renewable raw materials | Motherboard | 12,560,986 | 477,317 | 17,786,714 | 2,690,397.43 | - | - | 0 | 0 | 30,347,700 | 3,167,714.43 |
| | | Chip | 138,732,582 | 17 | 26,314,338 | 8.54 | 60,116,841 | 7.778 | 0 | 0 | 225,163,761 | 33.318 |
| | | Plastic | 2,893,937 | 766,890 | 3,530,741 | 452,411.31 | - | - | 0 | 0 | 6,424,678 | 1,219,301.31 |
| | | Aluminum | 2,639,294 | 1,108,477 | 2,678,509 | 56,248.69 | - | - | 0 | 0 | 5,317,803 | 1,164,725.69 |
| | Renewable raw materials | Cardboard boxes | 731,328 | 146,258 | 145,583 | 189,257.9 | 18,760 | 3,419.5 | 0 | 0 | 895,671 | 3,755,015.9 |

Notes:

- The main disclosure areas include EOI headquarters, Dongguan EOI, Shenzhen Lianxinfeng, and Michigan, USA.
- The usage volume varies with fluctuations in the annual product lineup.
- Raw materials include main raw materials, auxiliary materials, and packaging materials.
- The data represents the actual quantity of materials requisitioned for production orders.
- The conversion method for PCS to kg is calculated as the average actual weight of the material * the quantity issued.


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# 03. Light Chain Footprints

## ◆Green packaging material management and recycling

Since 2021, EOI Holding has been promoting the "Packaging Material Recycling and Reuse Program," covering items such as outer packaging boxes and internal packaging materials. We manage and store packaging materials used by suppliers for shipment, so that suppliers can directly retrieve and reuse them for the next delivery. EOI headquarters has already cooperated with 24 suppliers in recycling packaging materials, and we will continue to promote reuse.

EOI Holding has been working to reduce packaging volume and increase container transport volume, and has developed effective utilization of packaging space, improving efficiency by over 10-20%, directly reducing packaging material usage and lowering transportation costs. Currently, EOI Investment Holdings has achieved results and prospects in packaging optimization and transportation efficiency improvement.

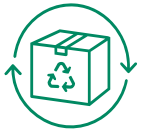
EOI Holding continues to strive for packaging material conservation and improved transportation utilization, setting annual goals to increase efficiency by over 10%, reduce plastic packaging usage, and lower transportation costs. Starting in 2024, we have fully launched the "Low-Carbon Packaging and Green Logistics" project, successfully turning multiple research projects into tangible carbon reduction benefits by introducing innovative packaging technologies and optimizing transportation scheduling.

## 2024-2025

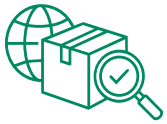
### Implementation results



Four large-scale VAVE projects were executed, improving material and transportation utilization by an average of over 15%.



Recycling packaging has partnered with major domestic lighting manufacturers and Dayi Transportation, and all subsequent new projects have adopted recycling packaging solutions.



Packaging optimization for overseas projects: Packaging optimization is carried out for major overseas projects, with 100% follow-up review, improving material and transportation utilization by an average of 5~10%, meeting packaging reduction and efficient delivery goals.



New research into packaging design and exploration of upright packaging technology to adjust product placement orientation, significantly reducing plastic usage and lowering material costs.



Standardizing and passing on experience, establishing packaging design expertise into standard workflows and ensuring 100% review of project execution outcomes.

## 2026

### Plans and Outlook



The second phase includes research on vertical packaging technology, combined with simultaneous evaluation of the X244 mass production project, enabling the research project to be both actionable and immediately effective.

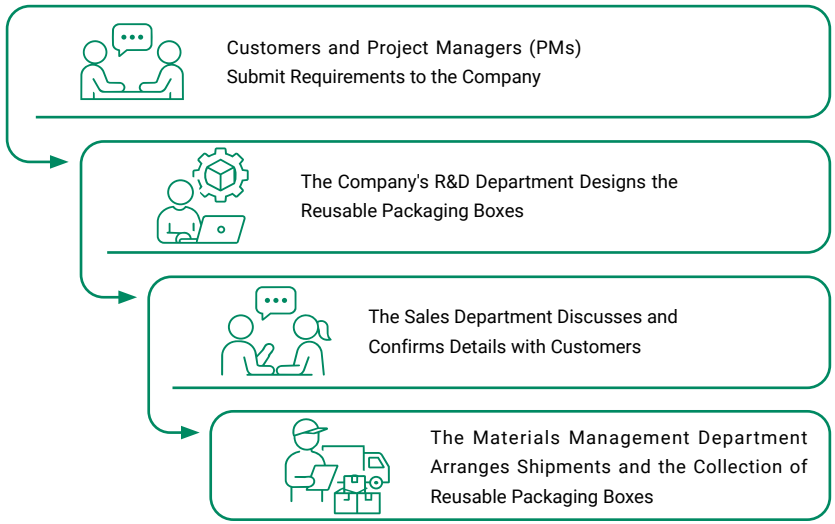


Ongoing exploration of eco-friendly materials, seeking and applying new eco-friendly materials, reducing reliance on traditional plastics, and promoting more environmentally conscious packaging design.

# 03. Light Chain Footprints

At the same time, to meet customer needs, the use of "cargo turnover boxes" was designed and discussed in June 2023. The cargo turnover boxes are provided and managed by EOI Holding, aiming to reduce packaging and carbon emissions through this collaborative project while improving logistics and transportation efficiency.

Below is the management process for EOI Holding's turnover boxes:




During the transfer of cargo turnover boxes, they are dispersed across different locations, such as warehouses, production lines, engineering units, and customers. To more effectively control the flow of turnover boxes, the materials department first creates records and manages their flow to ensure effective control. Compared to disposable packaging boxes, cargo turnover boxes not only save on packing volume and shipping costs but also reduce the carbon emissions generated from manufacturing disposable cartons. Although the carbon emissions of turnover boxes are 7.0785 kg CO2e, which is higher than the cartons themselves, through reuse, their total carbon emissions are about 8,140.275 kg CO2e. Although Linker Investment Holdings continues to increase production capacity, in the long run, single-use cardboard boxes still emit more carbon than those from turnover boxes because they cannot be reused. Turnover boxes feature recyclable and recycling features, effectively reducing raw material consumption and waste generation, thereby lessening environmental impact. Additionally, the trays inside turnover boxes are also recycled and reused. Since 2023, the number of turnover boxes circulating between the company and customers has increased from 850 to 1,300, and the company continues to promote their use to achieve carbon reduction and resource circulation. Dongguan EOI, a subsidiary of EOI Holding, began using cargo turnover boxes in 2021.

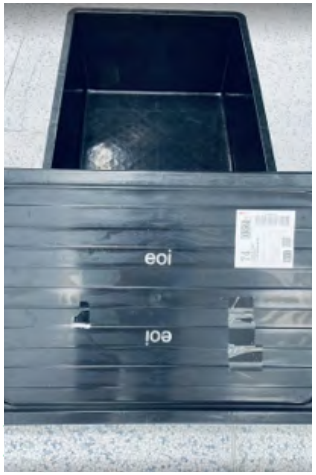
By simultaneously promoting the "Cargo Turnover Box" and "Packaging Material Recycling and Reuse Program," EOI Holding hopes to expand not only from upstream suppliers but also continuously to downstream customers, achieving "optimal use" to promote overall supply chain carbon reduction and lessen environmental burden. By setting an example and promoting clear goals and joint efforts across the entire supply chain, EOI Holding aims to achieve a win-win outcome of thrift and carbon reduction.

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**Temporary storage area for turnover boxes**










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**Sustainability Special**

## Guidance Program to Enhance the Competitiveness of Electric Vehicle Complete Vehicles or Key Component Products

**Industrial Development Administration, Ministry of Economic Affairs – Program for Enhancing Industrial Competitiveness and Overseas Market Expansion**

In 2025, EOI Headquarters participated in the program with guidance from the Automotive Research & Testing Center (ARTC). The project aims to develop a highly reliable, automotive-grade dual-color LED module with stable luminous efficacy, integrating daytime running light (DRL) and turn signal functions. Combined with EOI Holding's proprietary PCBA platform, the module offers flexible customization and a comprehensive modular solution.

| Project Details | |
|---|---|
| 1 | Development of dual-color Flip-Chip LED components:<br>1. Dual-chip single-package brightness test data meets design target specifications: White brightness ≧ 25 lm (@100mA), Yellow brightness ≧ 15 lm (@100mA).<br>2. A package design report |
| 2 | Module mechanism design:<br>1. One organizational design drawing<br>2. One 3D simulation diagram of the module |
| 3 | Module optical design: An optical simulation report is prepared to achieve design goals<br>1. Optical electrical code<br>2. SAE/ECE light distribution simulation<br>3. Visual effects simulation |
| 4 | Module Circuit Design:<br>1. One circuit design drawing<br>2. PCB layout, two copies<br>3. Achieving design specification goals<br>3. 1 Output Current Accuracy: ±5%.<br>3. 2 Dimming Range 1%~100% 3.3 PWM frequency 200~400 Hz |
| 5 | Module Cooling Design:<br>1. Completed one simulation analysis report for LED and IC heat dissipation design and one taillight module mechanical design drawing, achieving the design objectives: simulated and verified that ICs and LED TVs meet automotive manufacturer specifications under high-temperature evaluation, while maintaining a ≥10° C safety margin. |
| 6 | Module Optical Performance Verification:<br>1. Module optical test report – achieves the designed target module luminous flux and meets design requirements.<br>2. DRL: ≧ 1708 lm (after 30 min) Position: ≧ 183 lm (after 30 min) Front Turn: ≧ 1551 lm (after 30 min) If customer lighting fixtures are obtained, further lighting distribution measurements can be conducted to verify actual application effectiveness. |
| 7 | Automotive Specification Verification: Achieves design objectives:<br>1. Reliability test report – confirms module functionality is normal and test pieces are undamaged.<br>2. Electromagnetic compatibility - RE/CE/BCI reports comply with General Motors GMW3097 regulations.<br>3. Power Test Report - Confirm that the module functions properly and the test parts are undamaged. |

Based on our technical foundation in headlight modules, our company has introduced advanced dual-color LED technology and unique module integration designs, not only enhanced product functionality but also strengthening our technological leadership in the headlight module market. The application of new technologies enables us to provide customers with more advanced and reliable product solutions.

Our company's design solutions have greatly improved customer satisfaction, especially in product experience and operational efficiency. Customer feedback shows that the features and performance of the new design have improved their efficiency and satisfaction, strengthening trust and loyalty to our products.

The company's design strategy enables it to quickly adjust product features and functions to meet ever-changing market demands; This flexibility and agility enable the company to respond swiftly to customer feedback and market changes, enhancing its competitiveness and market share in the market. The related funding is as follows:

| Total budget | | |
|---|---|---|
| | Amount (New Taiwan Dollars). | Accounting for % of total expenses |
| Apply for subsidies | 4,000,000 | 43 |
| Partner enterprise matching funds | 5,409,614 | 57 |
| Total | 9,409,614 | 100 |

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**Sustainability Feature**

## Automated Factories

During the manufacturing process, it is common to encounter issues such as slow production efficiency due to a lack of automation in production lines. How to maximize the use of equipment and human resources to improve production efficiency is an important issue in workshop management. Common issues in the manufacturing workshop include:

**Production efficiency**

How to maximize the use of equipment and human resources to improve production efficiency is a key issue in workshop management.

**Communication and collaboration**

Poor communication between workshops and other departments can lead to information delays or misunderstandings, affecting production efficiency and collaboration effectiveness.

**Quality Control**

In the workshop, ensuring that the product quality at each step meets standards is crucial. Quality issues may lead to rework or scrapping, increasing costs and waste.

**Changes in production plans**

Shifts in market demand may lead to frequent adjustments in production schedules, requiring workshops to have flexible production scheduling capabilities to adapt to these changes.

**Work environment**

Factors such as temperature, humidity, ventilation, and lighting in the workshop affect workers' work efficiency and product quality.

**Material management**

Poor management of storage and transportation of raw materials and semi-finished products affects the smoothness of production processes. Workshops require efficient material management systems to ensure timely and accurate material supply.

**Data Management and Analysis**

Real-time monitoring and analysis of production data can help identify and resolve production issues, requiring advanced data management systems and skills.

**Worker skills and training**

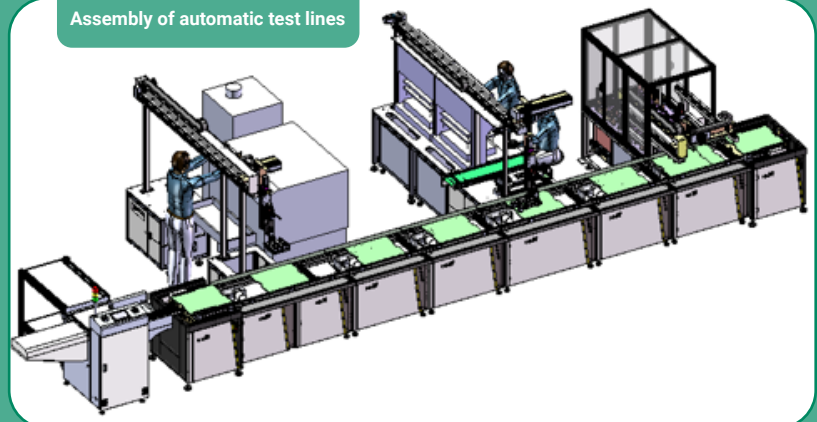
Workshop operators need to possess skilled operational skills and relevant knowledge. Insufficient training or high turnover among employees can affect production efficiency and product quality.

**Inventory Management**

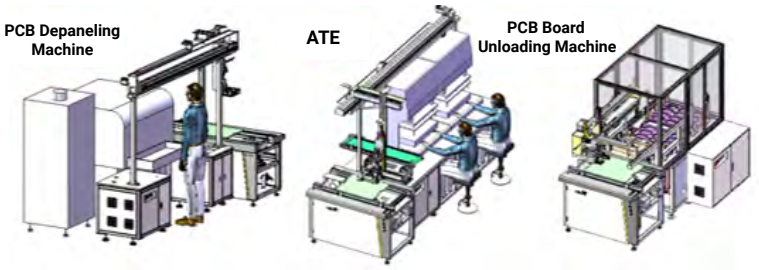
Excess or insufficient inventory can affect workshop production. Excess inventory occupies space and capital, while too little inventory can cause production interruptions.

To address these pain points, EOI Investment Holdings is actively seeking solutions. They have identified products that can provide smart manufacturing solutions and factory automation, achieving digitalization starting from the site. By applying AI technology and visual analysis to optimize equipment, from precision machinery to smart machinery, and from low-carbon to green manufacturing, efficiency and energy consumption savings are improved to achieve net-zero carbon emissions and contribute to the future of manufacturing.

**Assembly of automatic test lines**



**Automation architecture**



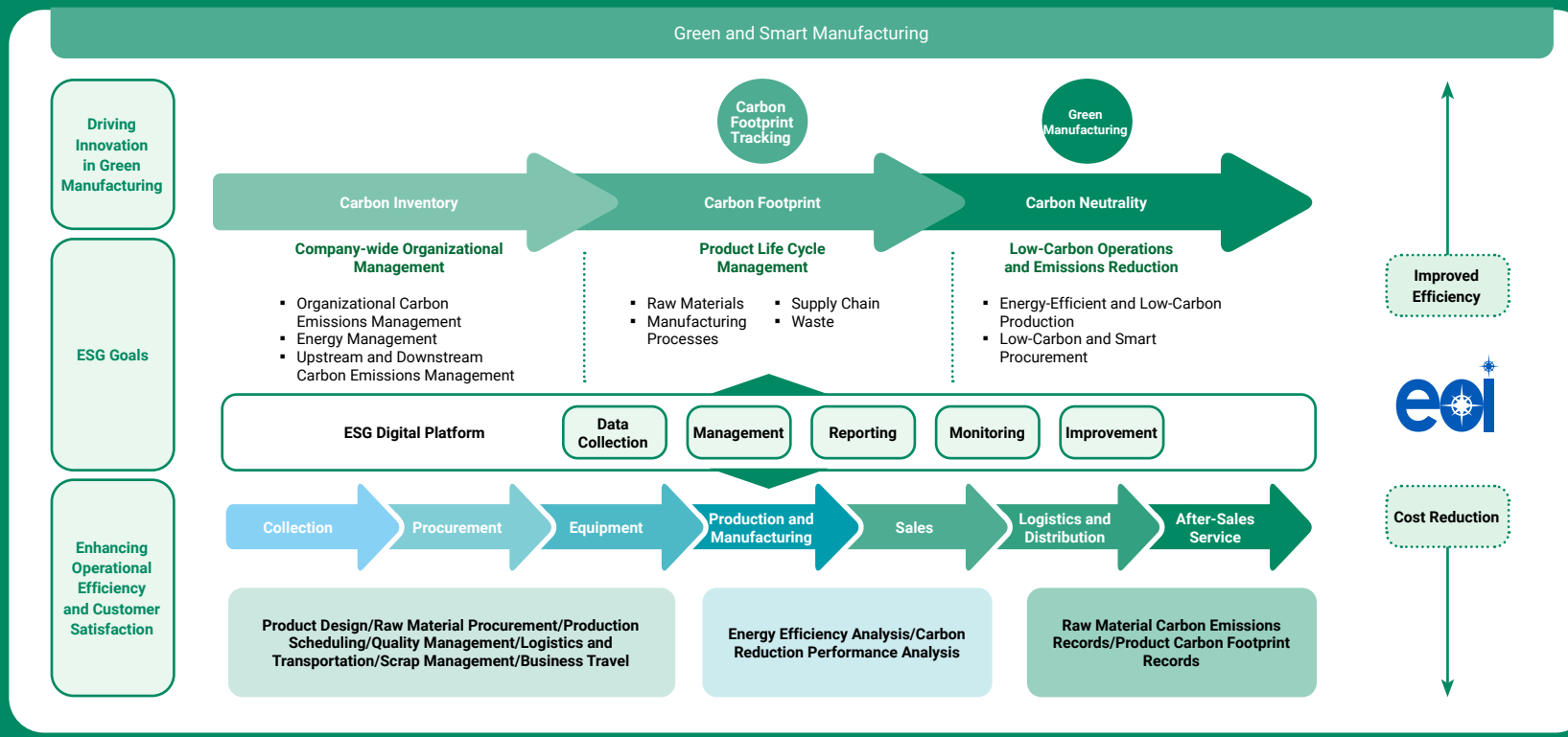
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Dongguan EOI actively promotes automated factory management solutions, dedicated to monitoring production environments and building green intelligent manufacturing demonstration factories. Our goal is to improve production efficiency while reducing energy consumption and environmental impact, meeting customers' environmental requirements. By introducing advanced automation technologies and intelligent management systems, we can monitor production processes in real time, optimize resource allocation, reduce waste generation, and achieve sustainable development.

| Smart factory processes | | | | | |
|---|---|---|---|---|---|
| | Artificial intelligence | Artificial intelligence | Smart Factory | Internet of Things | Internet of Things |
| | Incoming material inspection | Manufacturing process | Product inspection | Product packaging | Warehousing |
| Machine vision | Automated inspection | Process equipment monitoring | Automated inspection | Automated inspection | RFID barcode recognition system for warehouse space management |
| Robots | Automatic delivery of passed/failing warehouses | Collaborative robots | Automatic submission to pass/ fail zones | Automatic packaging | AGV Automated Guided Vehicle |
| Data analysis | Reduce the number of non-compliant products | Digitize workflows, shifting factories from automation to predictive analytics | Reduce the number of non-compliant products | Sensors track the real-time movement and location of finished products | Data extraction is automated and sent automatically |



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# 03. Light Chain Footprints

## ◆3.1.3 Quality Management

**Safety regulations**

The PPAP provided to customers includes the source of all materials, and the MES system tracks the usage and quality of all materials. Components comply with REACH or RoHS regulations, vehicle lighting modules meet IMDS requirements, US products comply with SAE regulations, and European products comply with ECE regulations. For LED components and modules for automotive lights, EOI Holding requires upstream suppliers to provide tests for hazardous substances or substances that cause environmental or social impact and provides SDS (Safety Data Sheet) and SGS (Restricted Substances Prohibited and Restricted in Electronic and Electrical Appliances) reports as required by customers. Energy-saving LED streetlights and signal lights undergo lighting and durability tests before product inspection meets regulatory requirements before shipment

Furthermore, EOI Holding firmly believes that effective source management is the top priority in mitigating environmental impact. It insists that from raw materials sourced through the green supply chain to the final disposal of products, all products sold on the market comply with environmental laws and regulations of various countries. Eco-friendly designs are adopted, implementing preventive green management measures to reduce negative ecological impacts during product design, production, and use. Through practical actions in developing environmentally friendly green products, and through management platforms for green design, procurement, production, and education, we promote the green concepts of ecological conservation and caring for the planet, hoping that the company, employees, and supplier partners will jointly fulfill their green commitments.

The safety compliance certification status for each EOI Holding plant is as follows:

| Safety specification certification | | | |
|---|---|---|---|
| **Factory area** | **Product or service item name** | **Safety regulations and international management certifications** | **The proportion of products or services evaluated by customers (%) is provided** |
| EOI Headquarters | SL4-L Street Light (Taiwan). | CNS 15233 certified<br>CNS 14115 electromagnetic compatibility certification<br>Certified with the energy-saving label for road lighting fixtures<br>CNS 8886 salt spray certification<br>Wind tunnel test report | 100 |
| | LED component series products | AECQ-102<br>REACH/RoHS<br>REACH Test、<br>RoHS Test、<br>Halogen test<br>SDS Secure Data Table, IMDS | 100 |
| | LED headlight module OEM | LED headlight module OEM: IATF 16949 | 100 |
| | LED headlight modules | ISO 26262 | 100 |
| Dongguan EOI | LED component series products | LED component certification for automotive lighting applications:<br>AECQ-101<br>REACH/RoHS<br>REACH Test、<br>RoHS Test、<br>Halogen test<br>MSDS Material Safety Data Sheet，IMDS、CAMDS | 100 |
| | Headlight module OEM | Automotive light module OEM certification: IATF 16949<br>MSDS Material Safety Data Sheet，IMDS、CAMDS | 100 |
| Shenzhen Lianxinfeng | LED component series products | LED component certification for automotive lighting applications:<br>AECQ-101<br>REACH/RoHS<br>REACH Test、<br>RoHS Test、<br>Halogen test<br>SDS Secure Data Table, IMDS | 100 |

Notes:

1. The main disclosure areas are EOI headquarters, Dongguan EOI, and Shenzhen Lianxinfeng.
2. Percentage = (Total quantity of products or services provided to customers / Total quantity of products or services provided to customers) * 100.
3. The Electronics Technology Department selects electronic components for headlight module design in accordance with company standards (REACH, RoHS), requiring 100% compliance

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## ◆System Verification Management

All three of EOI Holding's sites have passed IATF 16949 and ISO 9001 international quality management standards, and their certificates remain valid. To date, none of the sites have violated labeling or marketing laws

IATF 16949, officially named the "International Automotive Task Force Quality Management System," is a quality management system standard widely recognized and adopted by the global automotive industry. This system aims to coordinate global automakers, suppliers, and related organizations to improve the quality, safety performance, and overall supply chain efficiency of automotive products. Certification under this system helps companies gain customer trust and gain broader market opportunities.

ISO 9001 emphasizes continuous improvement during production, defect prevention, and reduction of degradation and waste. Both Dongguan EOI and Shenzhen Lianxinfeng have successfully passed SGS's system audits (Shenzhen Lianxinfeng completed its annual audit in 2024, and both plants have completed the latest certificate renewals). Going forward, they will continue to implement system management to maintain the validity of their certificates.

## ◆Laboratory certification

Supported by the ISO/IEC 17025 reliability verification system, EOI headquarters is equipped with various environmental testing machines. With sufficient resources and technical capabilities, when quality issues arise, it can test, simulate, and resolve various environmental factors for the customer. The laboratory adheres to the principles of "fairness, accuracy, timeliness, goal-oriented, and human-centered management" to provide customers with fair services and reports

We have successfully passed TAF extended certification through the Photometric Laboratory. Passing this certification signifies improvements in the production environment and standards of EOI headquarters in the field of optical metrology, enabling us to produce superior products and further strengthen our market position. In the future, we will continue to provide products that meet standards and keep promoting technological innovation and industrial development to bring sustainable and long-term growth to the company.


IEC QUALITY ASSESSMENT SYSTEM (IECQ)
IECQ Certificate of Approval
Independent Testing Laboratory



**The advantages of ISO 17025 laboratory certification for companies and customers**

**【Toward EOI Headquarters】**

During the new product development phase, environmental verification can quickly determine whether the verification conditions meet customer requirements, accelerate the development timeline for new products, and strengthen customer confidence. This can reduce the proportion of outsourced testing, effectively lower the cost of reliability testing, and strengthen the company's competitiveness. For environmental verification related to customer complaint incidents involving mass-produced product failures, relevant verification tests can be quickly initiated, accelerating root cause identification and rapid resolution to satisfy customers

**【For customers】**

This not only enhances the organization's ability to verify and analyze new or mass products, ensuring that products simulating vehicle usage environments during the new product phase are problematic, but also invisibly improving product reliability and durability, thereby strengthening customer trust.

**Impartiality**

The laboratory independently evaluates testing processes and results based on its technical competence, free from interference by the Company's business operations or pricing management.

**Technical Competence**

The laboratory maintains the management system and technical competence standards established at the time of TAF accreditation and complies with TAF management requirements.

**Confidentiality**

The laboratory ensures the confidentiality of all information obtained or generated during laboratory activities through legally binding commitments, including confidentiality agreements.

**Systematic Management**

In accordance with ISO/IEC 17025 requirements, the laboratory establishes and systematically manages relevant documents, processes, systems, records, and internal and external documentation. Through risk management and internal and external audits, the laboratory continuously improves its management practices, thereby enhancing customer confidence in and satisfaction with testing results.

**Resource Efficiency**

The laboratory implements quality management in accordance with ISO/IEC 17025, enabling the R&D department to utilize laboratory resources more efficiently for project verification and testing, while allowing the Quality Assurance department to conduct impartial sampling inspections of optical characteristics. These practices accelerate product development, reduce outsourced testing and verification costs, lower overall product costs, and enhance the Company's competitiveness.

**Advantages of ISO 17025 laboratory certification**

2000 JUN. — **Initial Accreditation**
Accreditation Date：2000/6

2020 MAY. — **2020–2023 Accreditation Certificate**
Accreditation Date：2020/5/5-2023/5/4

2023 MAY. — **Continuous Maintenance of ISO Accreditation**
Accreditation Renewal Frequency: Every Three Years

2026 MAY. — **TAF Renewal Assessment Every Three Years**
**Annual External Assessment by TAF**
**Annual Internal Audit Conducted by the Company**


TAF
認證證書

2026~2029
Accreditation Certificate

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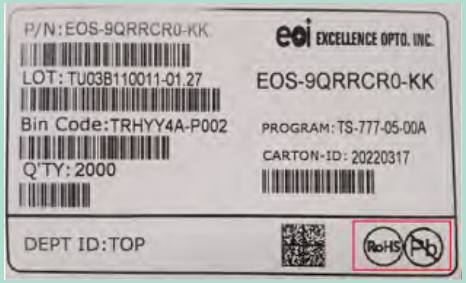
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## ◆Product labeling

During product development, EOI Holding's establishes customer product development specification sheets and conducts initial RFQ & ODM design specification confirmations with customers, accelerating product development speed and avoiding wasted human resources. Product development is designed according to process requirements to ensure product quality and safety, confirming the product development process. Product and service information, various labeled information, product contents, and substances that may cause environmental or social impacts all comply with green product standards (RoHS, REACH). Additionally, all company products have barcodes to track production process information after shipment. Product labeling is as follows:

### Product packaging labeling

- EOI Holdings' energy-saving products mainly include LED streetlights and LED signal lights, primarily sold in the United States, Canada, and Taiwan. Depending on the product and sales region category, we obtain UL/CUL, DLC, ITE/ETL, and CNS certifications through third-party laboratories. Each product clearly displays product specifications and the relevant certification marks according to the certification items.
- The LED car lights produced by the products clearly display product specifications on the labels, including manufacturer, product model, production order, brightness, wavelength, voltage, production year, and place of origin. The Dongguan factory plans to incorporate RoHS, REACH, and other certifications on the label by 2025.




### Streetlight series product labeling

- UL/cUL certified products will be labeled with the UL Mark, product specification labels, warning labels, and installation manuals for each product.
- Product specification labels include manufacturer, product model, product power consumption, operating voltage/frequency, product color temperature, PF, input current, operating temperature, manufacturing date, place of manufacture, and product serial number.
- Warning labels are used on products and packaging, including applicable environments and installation precautions, and are displayed in both English and French.
- CNS certification affixes product specification labels on products, including manufacturer, product model, power consumption, operating voltage/frequency, color temperature, PF, input current, operating temperature, luminous efficiency, manufacturing year, place of manufacture, and product serial number.





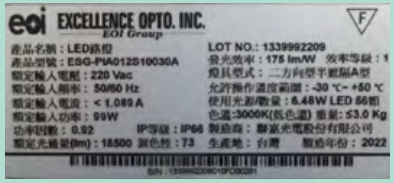




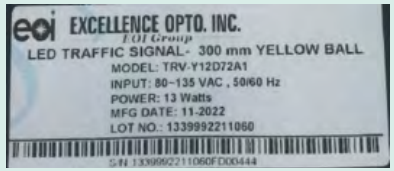









CNS certification affixes product specification labels on products, including manufacturer, product model, power consumption, operating voltage/frequency, manufacturing date, and product serial number.



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**Sustainability Special**

## ISO 26262 Road Vehicle Functional Safety Certification System

EOI headquarters adheres to the principle of serving customers and putting customers first. To realize its vision of becoming a global leader in automotive module LEDs within the next decade and to meet customer needs, ensuring the company's competitive advantage in automotive lighting modules, EOI headquarters began establishing the ISO 26262 process in 2019 and began implementing it in 2020 for the actual development of automotive lighting modules' software and hardware. In 2021, it obtained ASIL B level certification for both software and hardware R&D.

In 2023, we continued the ISO 26262 implementation process and conducted annual follow-up certifications, continuously improving our R&D capabilities, and obtained certification valid for three years until 2026. At the same time, we have included the ISO 26262 road vehicle functional safety standard as part of our company's functional safety policy. Using ISO 26262 to assess the safety of automotive electrical and electronic components offers numerous benefits to automobile manufacturers (OEMs) and suppliers.

ISO 26262 is a functional safety standard for road vehicle electronic and electrical systems, designed to ensure these systems do not pose hazards during operation. The rigorous evaluation of ISO 26262 ensures the overall safety of vehicles and related systems, reducing the risk of injury to personnel and product rejection in the market. Compliance with ISO 26262 not only helps maintain our company's competitive edge in correctly understanding and implementing relevant requirements but also helps avoid high product recall costs and reputational damage caused by insufficient safety hazards. Following these guidelines also help simplify our path to entering global markets, as it ensures that products comply with relevant international regulations and standards, enhancing their credibility and competitiveness. In summary, ISO 26262 helps companies establish reliable safety mechanisms while enhancing their market position and reputation.

EOI headquarters adheres to the principle of serving customers and putting customers first. To realize our vision of becoming a global leader in automotive LED modules within the next decade and to meet customer needs, we ensure our competitive advantage in automotive LED modules. Currently, our company has obtained ISO 26262 certification for ASIL B level in software and hardware development, and has included ISO 26262 road vehicle functional safety standards as part of EOI headquarters' functional safety policy:

- **Pursuing world-class outstanding functional safety products.**
- **We emphasize comprehensive and professional functional safety development.**
- **Exceeding customer expectations for product functional safety.**
- **All design and production operations of our company will be governed by this functional safety policy.**




2022 certificate




2023~2026 certificates

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## 3.2 Sustainable supply chains

### ◆Sustainability Issues - Supplier Environmental Assessment

| Sustainability Issues: Supplier Environmental Assessment | | | |
|---|---|---|---|
| Sustainability standards (Topic) echoes | GRI 308 supplier environmental assessment | Main target audience | • EOI Holding (Caused).<br>• Government (facilitated).<br>• Shareholders and other investors (facilitated).<br>• Supplier/Contractor (Facilitated).<br>• Customers (direct impact).<br>• Employees and other workers (facilitated).<br>• Financial institutions (facilitated). |
| Significance for EOI | • Our company focuses on sustainable supply chain (ESG) initiatives, enhances sustainability awareness, implements energy conservation and carbon reduction, and fulfills social responsibilities. Supplier environmental assessments are a key process to ensure that the company and its outsourced processing partners maintain alignment in environmental standards and sustainable development. This not only helps reduce environmental risks but also enhances the company's social responsibility image and fosters long-term partnerships. | | |
| Impact and impact | **Practical positive impact**<br>• Providing sustainable supply chain services to customers, increasing customer satisfaction and creating more collaboration opportunities; At the same time, encouraging and promoting the supply chain to jointly pursue carbon reduction and environmental sustainability goals and obtain ESG-related certifications, achieving alignment between supply chain and customer objectives. | | **Actual negative impact**<br>• If the production environment does not comply with regulations, it can negatively impact the company's overall image or even fail to meet the sustainable supply chain goals required by customers, potentially leading to market elimination. |
| | **Potential positive impacts**<br>• Obtaining environmental sustainability certification allows suppliers to align with customer goals, gain customer recognition, and align with the core objectives of the industry supply chain, creating a win-win situation together. Residents near outsourced processing plants also develop a potentially positive impression of the company due to environmental protection and control. | | **Potential negative impacts**<br>• Although initial cost investment raises supply chain costs, if the production environment does not comply with regulations, whether outsourced or manufactured—quality issues may arise due to environmental factors or environmental issues may result in business closures. |
| Policy | • Suppliers are encouraged to pursue carbon reduction and environmental sustainability goals and actively obtain ESG-related certifications. At the same time, by guiding suppliers to complete relevant certifications, we ensure that the EOI supply chain aligns with customers' sustainability goals.<br>• Jointly setting sustainability goals with suppliers to enhance supply chain transparency and traceability. During the product design phase, EOI Holding considers using recyclable packaging materials, designing low-energy power supplies, extending product lifespan, and selecting eco-friendly materials, committed to localized sourcing to reduce the product's carbon footprint. Through these measures, EOI Holding ensures that suppliers' environmental protection performance aligns with sustainable development goals, driving green transformation throughout the supply chain. | | |
| Strategy | **Opportunities are actively managed**: • Compliance with sustainability-related regulations: Suppliers are required to comply with the EOI Holding Supplier Green Product Guarantee Letter, Conflict-Free Metal Declaration, Social Responsibility and Ethics Questionnaire, and Supplier and Outsourced Environmental Safety Risk Assessment Forms, and to sign and meet the company's required standards. | | |
| | **Risk prevention management**: • Through questionnaires on social responsibility and ethics, suppliers are required to conduct self-assessments. EOI Holding reviews the evaluation content, assesses passing standards, and identifies risky suppliers.<br>• The social responsibility and ethics questionnaire was expanded to include annual QBR evaluations of existing suppliers. Suppliers with key material annual QBRs conducted annual self-assessments, with EOI Holding reviewing the evaluation content and incorporating it into the scoring and assessment criteria.<br>• Conduct sustainability and carbon reduction surveys for top suppliers to confirm supply chain development strategies and implementation plans, prioritizing cooperation with suppliers focused on net-zero carbon reduction.<br>• During outsourced production, quality assurance units conduct irregular inspections and spot checks at the outsourced processing plant. | | |
| | **Negative impact remediation measures**: • If annual audits or inspections reveal deficiencies, the production management unit will take the lead in coordinating with outsourced processing plants or require any potential risks to be addressed and improvements made. | | |

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**Sustainability Issues: Supplier Environmental Assessment**

**Goals and targets**

**Short-term Goals (2~3 years):**

EOI Headquarters

Dongguan EOI

Shenzhen Lianxinfeng

- 100% of raw material suppliers declare or sign a Green Product Assurance Letter
- 100% of suppliers declare or sign conflict-free metal declarations and related documents.
- For newly introduced raw materials, suppliers must prioritize social responsibility and ethics in questionnaires with a score of 80 or above.
- Newly established suppliers of material manufacturer nature who generate hazardous industrial waste during production must submit supplier and outsourced environmental safety risk assessment forms. If there are deficiencies in the assessment, improvements must be made within the deadline; failure to do so within the deadline will result in reduced order quantities or even disqualification of the supplier.

**Medium- to Long-Term Goals (over 3 years):**

EOI Headquarters

- 100% of raw material suppliers declare or sign a Green Product Assurance Letter.
- 100% of suppliers declare or sign conflict-free metal declarations and related documents.
- For newly introduced raw materials, suppliers must prioritize social responsibility and ethics in questionnaires with a score of 80 or above.
- Newly established suppliers of material manufacturer nature who generate hazardous industrial waste during production must submit supplier and outsourced environmental safety risk assessment forms. If there are deficiencies in the assessment, improvements must be made within the deadline; failure to do so within the deadline will result in reduced order quantities or even disqualification of the supplier.

Dongguan EOI

- Strengthening supply chain partners' emphasis on ESG-related policies.
- Annual greenhouse gas inventories are conducted by key suppliers to track carbon reduction results year by year.

Shenzhen Lianxinfeng

- 100% of raw material suppliers declare or sign an anti-bribery and integrity commitment letter.
- 100% of suppliers declare or sign conflict-free metal declarations and related documents.
- For newly introduced raw materials, suppliers must prioritize social responsibility and ethics in questionnaires with a score of 80 or above.
- Newly established suppliers of material manufacturer nature who generate hazardous industrial waste during production must submit supplier and outsourced environmental safety risk assessment forms. If there are deficiencies in the assessment, improvements must be made within the deadline; failure to do so within the deadline will result in reduced order quantities or even disqualification of the supplier.

**Management evaluation mechanism**

- In addition to signing documents related to environmental requirements, we conduct annual surveys on key suppliers on the status of ESG-related certifications.

**Performance and adjustment**

Performance

EOI Headquarters

- In 2025, 13 new Green Product Guarantee Letters will be added, totaling 258 signatories, achieving 100% of raw material suppliers signing (including self-declaration documents by manufacturers).
- The 2025 Conflict-Free Metal Declaration Includes 155 revised amendments + 24 supplementary declarations, totaling 179 signatories, achieving 100% of raw material supplier signatures (including self-declaration documents by manufacturers).
- By 2025, 33 new suppliers will be introduced, and a questionnaire survey on social responsibility and ethics will be conducted, requiring a score of above 80 to meet the standard, with a 100% completion rate.
- Seven suppliers who have generated hazardous industrial waste during their production processes by 2025 will all meet the requirements 100%.
- Dongguan EOI
- By 2025, a total of 73 recycling suppliers has signed conflict-free metal declarations or mineral investigation documents.
- Newly introduced 18 suppliers (9 productive and 9 MRO) who signed 100% of the survey on social responsibility and ethics.
- Shenzhen Lianxinfeng
- The Anti-Bribery Network Integrity and Integrity Commitment Letter was signed by 21company
- Thirteen companies signed the Conflict-Free Metal Declaration.
- In 2025, one new supplier will be introduced, and a questionnaire survey on social responsibility and ethics will be conducted, with both levels of emphasis reaching above 80 points and a completion rate of 100%.

Adjustment

- Continuously track suppliers' implementation progress and require them to enforce relevant regulations.
- Provide guidance to suppliers who cannot comply with the regulations to ensure they meet the relevant supplier requirements.

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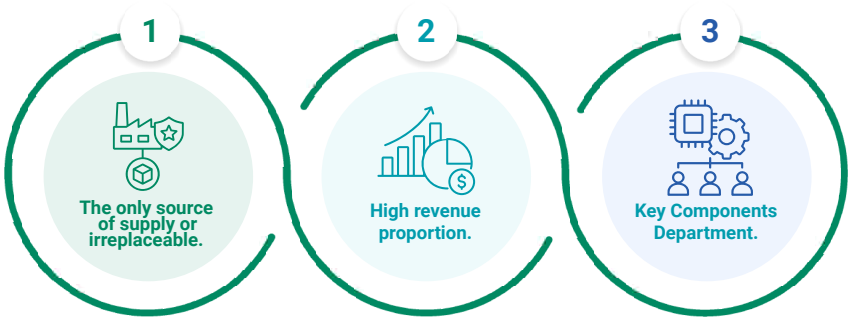
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## ◆3.2.1 Supplier Management

EOI Holding has formulated policies such as the "Supplier Management Procedures" and the "Outsourced Processing Plant Management Procedures," and regularly manages the business operations of suppliers and contractors through self-assessment forms, on-site visits, and audits

Our company assesses existing suppliers and screens and evaluates new suppliers to ensure they meet relevant standards and competitiveness in terms of quality, price, delivery time, service, technology, and corporate social responsibility.

To implement effective supplier management, our company uses identified key suppliers as the basis for differential management. The identification principles mainly include the following features:




### Key supplier identification

To meet the needs of sustainable development, we have established the "Supplier Management Procedures" and "Procurement Management Procedures." At the same time, we have expanded the list of suppliers required to sign to EOI Holding. Additionally, we have developed a "Supplier Assessment Form" so that R&D, procurement, quality assurance, and various engineering departments can jointly evaluate key material suppliers for each year.

Evaluation items include purchase and return rate, number of abnormal items, compliance with quality improvement, delivery accuracy, satisfaction with cooperation, price competitiveness, technical development capability, sample delivery compliance, and technical improvement capability. Through evaluation items, we comprehensively assess supplier performance to ensure they meet our needs and sustainable development goals. The table below shows the responsibilities and authority of each executing unit:

| Unit stage | Research and development | procurement | Quality assurance | Engineering | Other related units |
|---|---|---|---|---|---|
| New supplier development | ● | ● | ○ | ▲ | ▲ |
| New suppliers are introduced through audits | ○ | ○ | ● | ○ | ▲ |
| AVL annual audit | ▲ | ○ | ● | ○ | ▲ |
| AVL Annual Ranking QBR | ▲ | ● | ○ | ○ | ▲ |
| AVL supplier withdraws the application | ▲ | ● | ● | ○ | ▲ |
| AVL Anomaly Correction Audit | ▲ | ▲ | ● | ○ | ▲ |

Remarks: ● Leading unit ○ Cooperating execution unit ▲ Determined by the leading unit based on needs

### New supplier evaluation procedures

When developing new suppliers of key materials or automotive electronic and electrical components (only for custom or co-developed products), an evaluation team is established, and the audit method is determined by the evaluation team, distinguished as follows:

1. If the supplier potential analysis form is completed and the rating is yellow, the supplier will be included in the list of qualified suppliers, and the supplier will be required to provide corrective and improvement measures for continuous improvement; The red light is considered inapplicable and may be closed or resolved until improvement is re-assessed as green or yellow.
2. If a formal audit is arranged directly, if the audit score is A grade, the supplier will be included in the qualified supplier directory; If B level is arranged, the supplier will be included in the qualified supplier directory and the supplier will be required to provide improvement and corrective measures within one month; If C level is conducted, it will be considered inapplicable until improvement or case closure, and after re-auditing to B level or above.
3. Based on the QSA review self-assessment process, if the QSA review ≧ 70%, the supplier will be included in the qualified supplier directory; If the QSA reviews < 70%, the supplier will be considered inapplicable.

In addition, newly established material suppliers must submit a social responsibility and ethical standards survey with a notability score of 80 or above, an environmental risk assessment form, and a green product guarantee letter; If the acknowledged materials contain conflict minerals or metals, a conflict-free metal declaration or self-declaration must be provided.

For suppliers whose carbon emissions are 95.6% of the top 30 suppliers in material purchases by 2025, a survey will be conducted on 16 manufacturers (excluding EOI subsidiaries) in the top 30, according to the ESG Supply Chain Management Committee's resolution, categorizing suppliers into Tier I, II, III, and IV suppliers.

| EOI Headquarters | | |
|---|---|---|
| Classification | | Number of manufacturers |
| Tier I supplier | They have heated trays and are externally certified | 7(Note) |
| Tier II supplier | They have heated trays but have not received external certification | 6 |
| Tier III supplier | I haven't made a heated tray, but I have plans to introduce it | 4 |
| Tier IV supplier | No heating plates are made, nor are there plans to introduce them | 4 |
| Note: There are 7 Tier I suppliers, and among them, Lejian overlaps with Dongguan | | |

For suppliers whose carbon emissions accounted for 99.98% of the top 30 suppliers in material purchases in 2025, a survey was conducted based on the ESG Supply Chain Management Committee's resolution targeting 17 manufacturers in the top 30 (excluding EOI subsidiaries, including one duplicate of Lejian HQ and DG), categorized as Tier I, II, III, and IV suppliers.

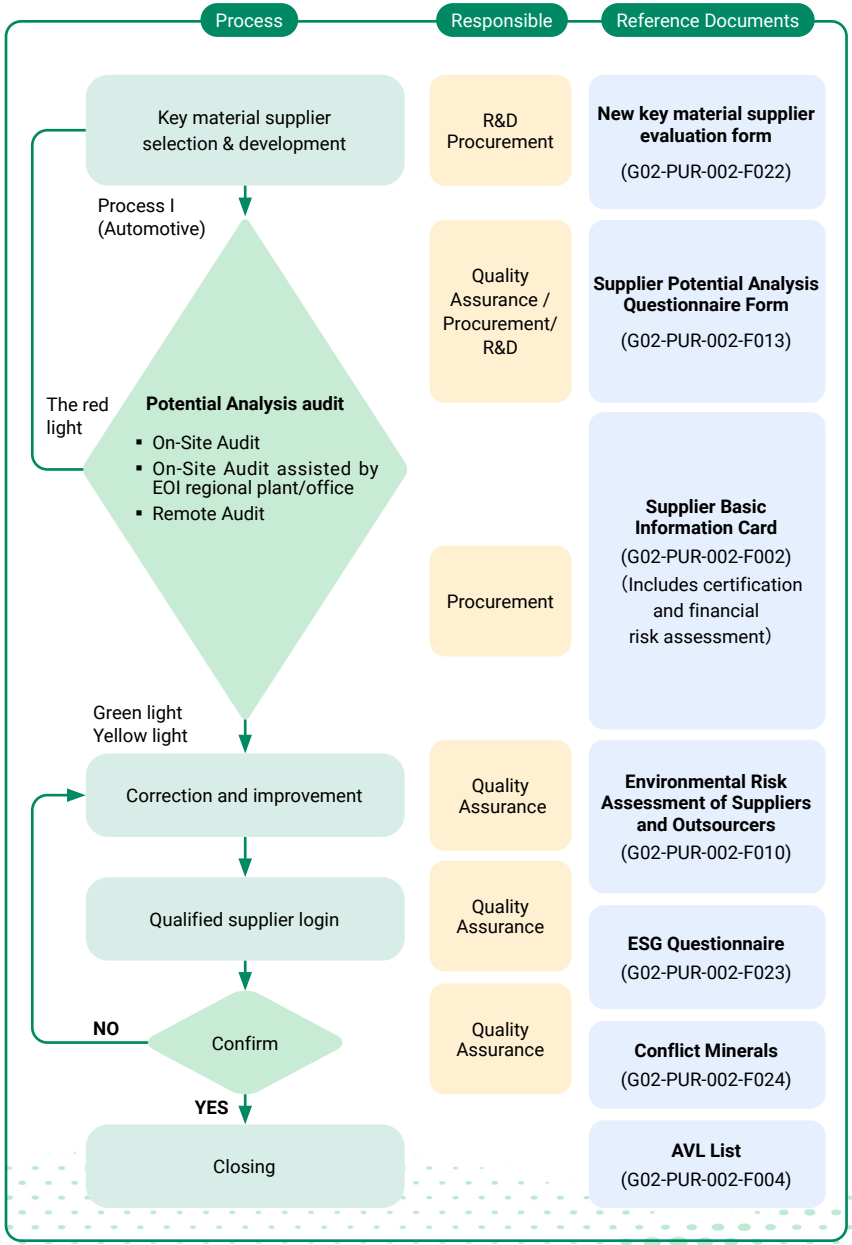
| Dongguan EOI | | |
|---|---|---|
| Classification | | Number of manufacturers |
| Tier I supplier | They have heated trays and are externally certified | 4 |
| Tier II supplier | They have heated trays but have not received external certification | 4 |
| Tier III supplier | I haven't made a heated tray, but I have plans to introduce it | 7 |
| Tier IV supplier | No heating plates are made, nor are there plans to introduce them | 2 |

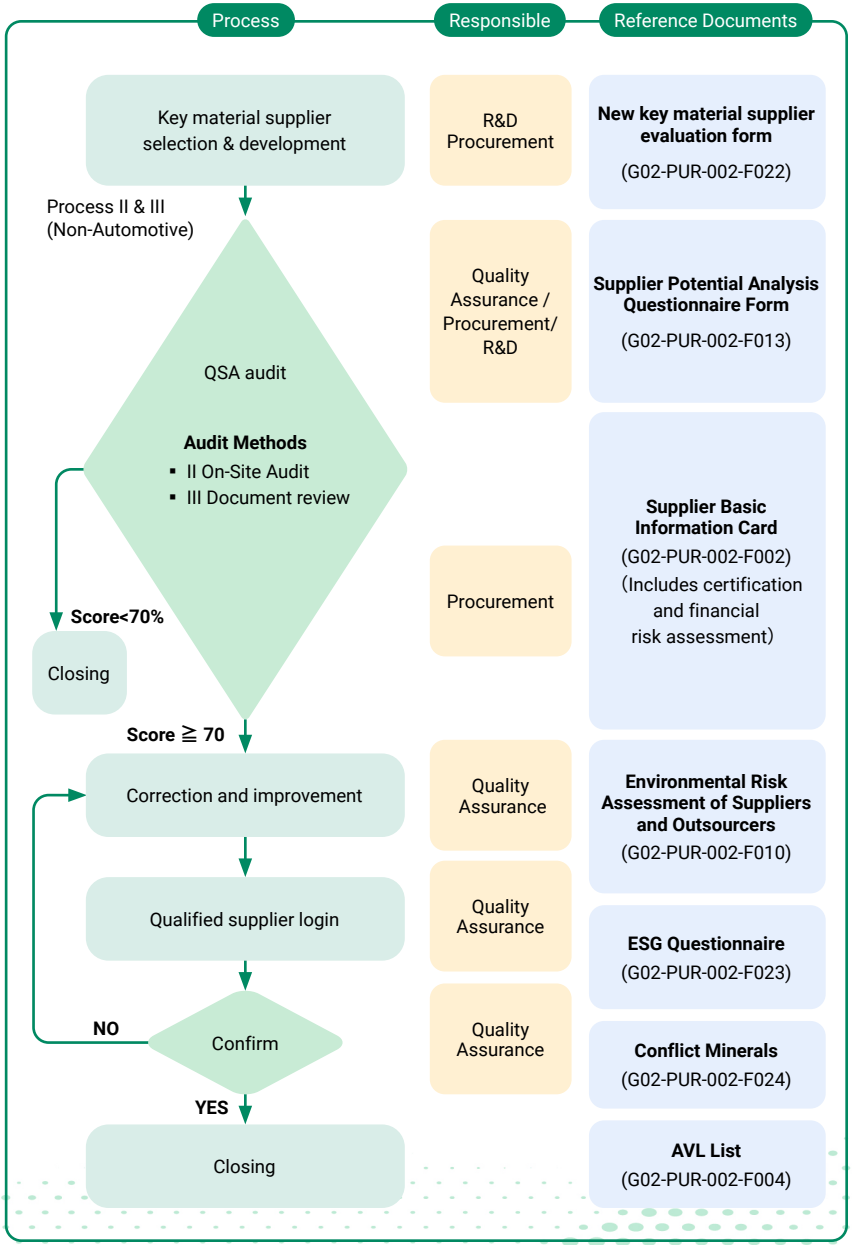
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## ◆New supplier evaluation process



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## ◆Supplier evaluation standards

EOI Holding mainly conducts written audits of suppliers with ongoing transactions using questionnaires and documents to investigate potential risks in social, environmental, and human rights aspects. The survey forms and files include the "Supplier Annual Performance Evaluation QBR" and the "Social Responsibility and Ethics Survey Form." For suppliers of five major categories of key materials, with the top five transaction amounts and the annual number of 12 transactions, monthly and annual QBR performance evaluations are conducted, along with ESG capability levels as the basis, encouraging continuous improvement.

The table below explains the annual key QBR performance, social responsibility, and ethical standards survey details:

**QBR performance evaluation**

| Supplier QBR Ranking | Grade | Explanation |
|---|---|---|
| QBR>90 | A：Excellent | • Procurement assessment to increase the likelihood of demand allocation.<br>• Priority is given to RFQs for new models. |
| 90 ≧ QBR>80 | B：Yes | • It can meet existing requirements and coordination |
| 80 ≧ QBR>70 | C：Acceptable | • Suppliers must submit improvement measures. For any quality issues, the quality assurance unit should assess whether to conduct on-site audits and provide guidance and correction and make them priority audit targets for the following year. |
| QBR <70 | D：Poor | • If the supplier is included in the enhanced management list, if compliance is poor or there is no willingness to improve results, or if the supplier reaches Level D twice or more times (not including two times), the qualified supplier will be submitted for revocation procedures. |

**Questionnaire survey on social responsibility and ethical standards**

| | |
|---|---|
| Environmental aspects | • Promote the reduction or recycling of raw materials and packaging materials to minimize waste within the factory.<br>• Energy usage and performance reduction.<br>• Reduce the discharge of pollutants, toxic substances, and waste and properly manage them.<br>• Continue to increase the proportion of local procurement. |
| Social aspects | • Child labor and forced use are prohibited in any manufacturing process.<br>• Workers who are guaranteed (including debt repayment) or bound by contracts must not exceed the maximum working hours stipulated by local laws.<br>• Commit to protecting employees from harassment and unlawful discrimination.<br>• Human Rights Complaint Mechanism: Human rights complaint cases and the number of resolutions.<br>• Respect all employees for organizing and participating in the unions they choose.<br>• Ensure that products do not use conflict minerals from Congo and its surrounding areas.<br>• Providing necessary measures including occupational safety, emergency response, industrial hygiene, machine protection, public health, accommodation and meals, as well as health and safety information.<br>• Learning and growth in their professional career.<br>• Regulatory Compliance (Social): The amount and number of heavy fines or sanctions imposed for violations of regulations. |
| Governance aspects | • Corporate governance and financial performance.<br>• All forms of bribery, corruption, extortion, and embezzlement are prohibited.<br>• Comply with relevant intellectual property laws and regulations.<br>• All business interactions should be transparent and accurately recorded in participants' books and business records.<br>• Responsible and committed to product sales. |

Additionally, for annual evaluations, on-site, document review, or video audits are selected depending on the situation. For key material suppliers in five major categories, the quality assurance unit drafts the next year's audit plan at the end of each year, which is reviewed by department supervisors and executed. Joint audits are conducted with procurement (R&D or engineering units may be invited as needed). Audit tools are executed using VDA6.3 or QSA. Below is an explanation of VDA6.3 and QSA evaluation:

**VDA 6.3 and QSA performance evaluation**

| | |
|---|---|
| VDA6.3 | • If the audit score is A or B, it is considered qualified. For items requiring improvement, suppliers are required to propose improvement plans and provide corrective measures.<br>• Grade C is considered unqualified, and re-inspection or improvement will be arranged as needed until it passes. |
| QSA | • An audit score of ≧ 70% is considered qualified. For items requiring improvement, suppliers are required to propose improvement plans and provide corrective measures.<br>• If the audit score ≤ 70%, it will be considered unqualified. If the audit result is unqualified, a review or improvement will be arranged as needed until the final compliance is achieved. |

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## Supplier evaluation results

In 2025, audits will be conducted on the top five key suppliers by annual transaction amount, achieving a 100% audit rate. EOI headquarters has completed evaluations for 19 suppliers; Dongguan EOI has completed annual QBR assessments for 26 suppliers, including 12 suppliers with on-site audits; Shenzhen Lianxinfeng has completed evaluations for 9 suppliers, including 0 new suppliers and 9 existing suppliers. By the end of 2025, all evaluated suppliers will meet the company's requirements for environmental protection, social responsibility, and corporate governance.

**Supplier evaluation results**

| Factory area | Number of evaluators | Evaluation results |
|---|---|---|
| EOI Headquarters | 19 | A-level: 10 companies<br>B-grade: 9 companies |
| Dongguan EOI | 26 | Grade A: 1 company<br>B-grade: 22 companies<br>C-level: 3 companies |
| Shenzhen Lianxinfeng | 9 | A-grade: 3 companies<br>B-grade: 6 companies |

Notes:

1. The main disclosure areas are EOI headquarters, Dongguan EOI, and Shenzhen Lianxinfeng.
2. Total number of suppliers for EOI Investment Holdings: Only those performing QBR evaluations do not include on-site inspections for quality assurance (7 new suppliers, 11 existing suppliers); The total number of suppliers consists of six major categories of key material suppliers, with the top five transaction amounts and 12 annual transactions
3. Total number of suppliers for Dongguan EOI and Shenzhen Lianxinfeng: Number of QBR evaluation and quality assurance on-site inspections; The total number of suppliers covers all material suppliers in five major key categories.

Through documentation/on-site audits, supplier evaluations, and vendor visits, we strengthen supervision, guidance, and improvement measures. For those with poor audit performance, necessary guidance and assistance are provided, with re-examinations arranged to ensure compliance. If standards are not met, transaction volume is reduced or transactions are terminated.



**Deadline for Improvement**

- If a supplier is found to have violated labor practices or sustainability clauses, they are required to make improvements within a specified period, submit written reports, and undergo irregular audits and guidance.



**Contract Termination**

- If the supplier cannot concretely improve within the deadline, the contract relationship will be terminated.

## Supplier signing status

In the global business environment, supply chain management is receiving increasing attention, especially regarding social responsibility and ethical standards. To ensure suppliers comply with relevant regulations during operations, we require suppliers to complete the "Social Responsibility and Ethical Conduct Questionnaire" and to sign the "Conflict-Free Metal Declaration." This aims to establish a stable and sustainable supply chain, ensuring our products and services meet the highest standards and are responsible to society and the environment. Additionally, to prevent corruption incidents, EOI Holding conducts anti-corruption investigations targeting suppliers. Currently, EOI headquarters only includes notes on integrity clauses in ethics questionnaires and procurement contracts; Dongguan EOI, like headquarters, only includes integrity clauses in ethics questionnaires and procurement contracts, and 100% of these are signed when new suppliers are established; Shenzhen Lianxinfeng accounted for 45.3% of total supplier investigations in anti-corruption investigations.

**Results of supplier social responsibility and ethics surveys and the Conflict-Free Metal Declaration return**

| Factory area | Social Responsibility and Ethical Standards Questionnaire Survey (Home). |
|---|---|
| EOI Headquarters | 158+42 |
| Dongguan EOI | 48+18 |
| Shenzhen Lianxinfeng | 15+1 |
| **Factory area** | **Conflict-Free Metal Declaration (Home).** |
| EOI Headquarters | 155+24 |
| Dongguan EOI | 48+25 |
| Shenzhen Lianxinfeng | 12+1 |

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## ◆3.2.2 Contractor Management

Contractor management status

### EOI Headquarters

We uphold a people-oriented safety culture, manage safety risks, build an intrinsically safe working environment, and operate with responsibility for both the environment and society. We strive for a friendly and safe working environment for workers and adhere to ethical standards. The company has established a 'Contractor Operations Management Procedure' to conduct assessments and audits of these guidelines. Additionally, all contractors must comply with our company's environmental safety and health requirements.

To ensure the management, system, and implementation of safety risks during contractor entry operations, the contractor is eligible to participate in the contract evaluation for the following year through site entry and annual performance evaluations.

By 2025, the total number of contractors applying for on-site operations will reach 104, with 438 construction projects carried out. Contracting management aims to ensure that outsourced work meets safety, quality, and regulatory requirements, reduce risks, guarantee workplace safety, improve efficiency, decrease accidents, and strengthen partnership responsibility. By strengthening contractor on-site entry management and process control, the proportion of regular applications increased to 9.83% compared to the previous year, effectively reducing temporary applications (3.35%) and late submissions (6.49%), with overall management results remarkable.

| Project | January | February | March | April | May | June | July | August | September | October | November | December | In total |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Contractor entry operation application (items). | 17 | 22 | 9 | 9 | 7 | 9 | 12 | 4 | 4 | 4 | 4 | 3 | 104 |
| Application for on-site construction (cases). | 24 | 43 | 37 | 28 | 48 | 34 | 82 | 33 | 26 | 32 | 27 | 24 | 438 |

Contractor construction status








# 03. Light Chain Footprints

## Dongguan EOI

Dongguan EOI has established safety management regulations for hazardous operations. For high-risk operations (such as high-altitude work, hot work, hoisting, confined space operations, and temporary electrical work), applications for permits are required to proceed. Before work, protective measures are inspected, protective equipment is provided, and personnel undergo safety training. (General construction/ maintenance work does not require operating permits.) By 2025, the total number of contractors applying for on-site operations will reach 4, with 4 on-site construction projects

| Project | January | February | March | April | May | June | July | August | September | October | November | December | In total |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Contractor entry operation application (items). | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 4 |
| Application for on-site construction (cases). | 0 | 0 | 1 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 4 |

Contractor construction status









## Shenzhen Lianxinfeng

By 2025, the total number of contractors applying for site entry operations will reach 3, with 3 on-site construction projects.

| Project | January | February | March | April | May | June | July | August | September | October | November | December | In total |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Contractor entry operation application (items). | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 3 |
| Application for on-site construction (cases). | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 3 |

Contractor construction status






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## ◆Contractor education and training

To ensure the safety of construction personnel and equipment property entering the site, EOI headquarters and Shenzhen Lianxinfeng conduct a review of the qualifications of personnel entering the site during the contractor's entry application stage. Construction personnel entering the site must undergo general safety and health education and training organized by occupational safety and health-related associations and obtain certification before entry. Alternatively, qualified personnel from the contractor company will provide safety and health education and training to the workers entering the site, in compliance with the Occupational Safety and Health Education and Training Regulations, and effectively prevent occupational accidents, accidents, and environmental pollution.

To ensure the safety of construction personnel and equipment property entering the site, Dongguan EOI conducts a qualification review during the contractor's entry application stage. Construction personnel entering the site must undergo general safety and health education and training organized by occupational safety and health-related associations and obtain certification before entry, or qualified personnel from the contractor company will provide safety and health education and training to meet the requirements of the Occupational Safety and Health Education and Training Regulations and effectively prevent occupational accidents, accidents, and environmental pollution.

The table below shows the training and education provided by EOI headquarters, Dongguan EOI, and Shenzhen Lianxinfeng for contractors:

**EOI headquarters and Shenzhen Lianxinfeng contractor training programs**

| Factory area | Training Program | Year | Total number of people | Total training hours (hours). | Average training hours (Total hours / Total number of passengers). |
|---|---|---|---|---|---|
| EOI Headquarters | General Safety and Health Vendors must handle it themselves (Valid for 3 years). | 2025 | 19 | 57 | 3 |
| | | 2024 | 19 | 57 | 3 |
| | | 2023 | 26 | 78 | 3 |
| | | 2022 | 0 | 0 | 0 |
| | General Safety and Health External related associations will organize the event (Valid for 3 years). | 2025 | 342 | 2,052 | 6 |
| | | 2024 | 122 | 732 | 6 |
| | | 2023 | 139 | 834 | 6 |
| | | 2022 | 221 | 1326 | 6 |
| | Occupational Safety and Health Affairs Supervisor - Handled by external related associations (Valid for 2 years). | 2025 | 38 | 228 | 6 |
| | | 2024 | 10 | 60 | 6 |
| | | 2023 | 10 | 60 | 6 |
| Dongguan EOI | Safety training at the external construction site | 2025 | 14 | 14 | 1 |
| | | 2024 | 27 | 27 | 0.88 |
| Shenzhen Lianxinfeng | Construction safety training | 2025 | 10 | 60 | 6 |
| | | 2024 | 8 | 80 | 10 |

Note: The main disclosure areas are EOI headquarters, Dongguan EOI, and Shenzhen Lianxinfeng.

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## ◆3.2.3 Procurement Management

EOI Holding's production sites and supply chain are primarily located in Taiwan, Mainland China, and the United States. Except for customer-designated purchases, each site prioritizes local procurement to strengthen supply chain resilience and support local economic development. Based on 2025 procurement data, EOI Headquarters sourced from 582 suppliers, including 511 domestic and 71 overseas suppliers, with local procurement accounting for approximately 87.8%. EOI Dongguan sourced from 121 suppliers, including 87 domestic and 34 overseas suppliers, with a local procurement rate of approximately 71.9%. Lianxinfeng (Shenzhen) sourced from 54 suppliers, including 50 domestic and 4 overseas suppliers, achieving a local procurement rate of approximately 92.6%.

**EOI Headquarters**

| Types of Contracts | procurement Region | 2022 | | 2023 | | 2024 | | 2025 | |
|---|---|---|---|---|---|---|---|---|---|
| | | Number of households | The proportion of the procurement amount for this item to the total procurement amount (%) is required | Number of households | The proportion of the procurement amount for this item to the total procurement amount (%) is required | Number of households | The proportion of the procurement amount for this item to the total procurement amount (%) is required | Number of households | The proportion of the procurement amount for this item to the total procurement amount (%) is required |
| Labor (Contracting and Services). | Domestically | 61 | 5.30 | 53 | 2.33 | 55 | 0.02 | 52 | 1.12 |
| | Abroad | 3 | 0.28 | 4 | 0.08 | 3 | 0.04 | 2 | 0.01 |
| Goods (raw materials). | Domestically | 255 | 67.62 | 159 | 29.08 | 246 | 79.31 | 226 | 38.64 |
| | Abroad | 34 | 12.99 | 25 | 50.52 | 35 | 20.32 | 46 | 56.31 |
| Engineering (Buildings and Equipment). | Domestically | 361 | 13.33 | 288 | 17.05 | 249 | 0.16 | 233 | 3.81 |
| | Abroad | 25 | 0.47 | 25 | 0.94 | 29 | 0.15 | 23 | 0.11 |
| In total | | 739 | 100 | 554 | 100 | 717 | 100 | 582 | 100 |

Notes:
1. EOI headquarters assists U.S. factories in purchasing through Taiwan.
2. Domestic and foreign procurement are defined by the location of the vendor.
3. EOI Headquarters: Domestic refers to Taiwan; Abroad refers to regions outside Taiwan (e.g., China/Malaysia/Philippines/ Japan, etc.). We distinguish between tax-excluded invoices and tax-inclusive domestic invoices, and investigate shipments based on the refill product number and supplier's partial shipment routes. Countries include: Malaysia, Philippines, China, etc.
4. Michigan, USA: 'Domestic' refers to the U.S. region; 'International' refers to regions outside the United States (e.g., Taiwan/South Korea, etc.).
5. Labor: Information technology, certification, laboratory, and analysis, etc.; Engineering: Equipment, project projects, fixtures, molds, and instruments.
6. Each year, vendors deliver materials based on the materials used for different projects, with slight differences in materials used for each project, which also affects the value share of domestic and international supply chains

**Dongguan EOI**

| Types of Contracts | Procurement region | 2024 | | 2025 | |
|---|---|---|---|---|---|
| | | Number of households | The proportion of the procurement amount for this item to the total procurement amount (%) is required | Number of households | The proportion of the procurement amount for this item to the total procurement amount (%) is required |
| Goods (raw materials). | Domestically | 96 | 48.67 | 85 | 54.87 |
| | Abroad | 34 | 51.05 | 33 | 44.37 |
| Engineering (Buildings and Equipment). | Domestically | 1 | 0.03 | 2 | 0.25 |
| | Abroad | 2 | 0.25 | 1 | 0.50 |
| In total | | 133 | 100 | 100 | 100 |

Notes:
1. The statistics in the above table are calculated based on the procurement rules for Taiwan bases. Domestic and overseas procurement are defined by the tax location of the invoice.
2. Domestic' refers to mainland China; 'Abroad' refers to regions outside China (such as Germany, Singapore, Malaysia, Taiwan, Vietnam, South Korea, Japan, etc.).
3. Each year, vendors deliver materials based on different project requirements, with slight differences in materials used for each project, which also affects the value proportion of domestic and international supply chains.

**Dongguan EOI**

| Types of Contracts | Procurement region | 2024 | | 2025 | |
|---|---|---|---|---|---|
| | | Number of households | The proportion of the procurement amount for this item to the total procurement amount (%) is required | Number of households | The proportion of the procurement amount for this item to the total procurement amount (%) is required |
| Goods (raw materials). | Domestically | 28 | 78% | 22 | 53.5% |
| | Abroad | 2 | 12% | 4 | 20% |
| Engineering (Buildings and Equipment). | Domestically | 24 | 10% | 22 | 26.5% |
| | Abroad | 0 | 0% | 0 | 0% |
| In total | | 45 | 54 | 48 | 100% |

Notes:
1. The statistics in the above table are calculated based on the procurement rules for Taiwan bases. Domestic and overseas procurement are defined by the tax location of the invoice.
2. Dome' refers to the mainland of China; 'Abroad' refers to regions outside China (such as Taiwan, etc.).
3. Each year, vendors deliver materials based on different project requirements, with slight differences in materials used for each project, which also affects the value proportion of domestic and international supply chains.
4. Raw materials: materials used in production products; Labor: information services, certification, laboratory, and analysis; Engineering: equipment, engineering projects, fixtures, molds, and instruments, etc

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## ◆3.2.4 Green Procurement

EOI Holding manages green products with a "goal-oriented" approach, establishing management mechanisms at each stage from the very beginning to ensure products that meet customer needs, comply with international regulatory standards, and are environmentally friendly and free of harmful substances

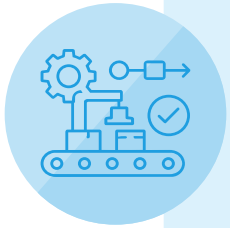
In addition to evaluating supplier quality, cost, delivery time, service, and technical capability, EOI Holding implements procurement management based on a green supply chain.

- Material suppliers must fully comply with domestic and international laws, regulations, and practices related to environmental safety.
- Material suppliers should establish management systems for environmental, employee hygiene and safety, and hazardous substance management.
- Full compliance, including but not limited to EU regulations on toxic substances prohibited from use in electrical and electronic products, as well as REACH standards.
- Comply with EOI's restricted substances management plan and provide appropriate and regularly updated self-declarations or certification documents.



**Source Management**

- Assist suppliers in understanding environmental laws, regulations, and market requirements related to hazardous substances.
- Require suppliers to sign a Hazardous Substance Non-Use Declaration to ensure that their products comply with applicable requirements.
- Require suppliers to provide third-party testing reports and update them annually.
- Collaborate with supply chain partners to promote environmental sustainability and conduct conflict minerals due diligence.



**Process Management**

- Use lead-free direct materials throughout the manufacturing process and ensure effective material management.
- Regularly submit products to independent third-party testing organizations to ensure compliance with applicable regulatory requirements.



**Customer Management**

- Conduct hazardous substance assessments in accordance with customer requirements and, when necessary, provide hazardous substance testing reports issued by independent third-party laboratories.

**Conflict ore (metal) procurement policy**

On human rights issues, EOI Holding clearly communicates to suppliers that it does not support or use metals mined from armed conflict, illegal mining, or poor working conditions. At the same time, it requires suppliers to supply EOI Holding's products and not to use the aforementioned "conflict minerals," hoping that self-restraint actions across the entire supply chain can have a positive impact on this issue. As a global corporate citizen, EOI Holding declares and commits not to accept the use of metals from conflict mining areas, and requires suppliers to comply with EOI Conflict Minerals (Metals) procurement policies and communicate these requirements to their upstream suppliers.

Ensure that products do not use conflict minerals from Congo and its surrounding areas, and comply with regional and international regulations related to conflict minerals.

Tracing the sources of gold (Au), tantalum (Ta), tin (Sn), and tungsten (W), tin (Sn), cobalt (Co), copper (Cu), natural graphite, lithium (Li), mica (Mica), and nickel (Ni) contained in all products, suppliers must complete a survey form and conduct investigations according to OECD guidelines to avoid direct or indirect funding of armed conflict groups.

By the end of 2025, regarding the conflict-free minerals declarations signed by suppliers, EOI headquarters has recovered 24 companies with revised 155+ supplementary declarations, Dongguan EOI has recovered 73, and Lianxinfeng has recovered 13. Based on supplier response CMRT questionnaires and self-declarations, combined with the latest updated list published by RMI, comprehensive identification is conducted. In 2025, Lianxinfeng will moderate human rights issues, confirming 100% of the use of conflict minerals. Going forward, we will continue to promote awareness and hope that 100% of suppliers sign the conflict-free minerals declaration to better protect human rights.

**Sustainable cooperation for mutual growth**

Suppliers are key partners in EOI Holding's sustainable business growth. We are committed to ensuring smooth communication channels with suppliers and continuously seeking and creating win-win strategies and partnerships with customers and suppliers. Through supplier self-assessment forms, we understand how suppliers fulfill corporate social responsibility and discuss and promote their implementation, aiming to enhance sustainable competitiveness and create a sustainable future.

Additionally, we are promoting energy saving and carbon reduction on the supplier side, leveraging our own experience to help them take practical action in "energy saving and carbon reduction." We hope suppliers will jointly pay attention to global warming issues, enabling EOI's green supply chain to continuously improve and reach higher standards.

# 03. Light Chain Footprints

## 3.3 Customer Relationship Management

### ◆Sustainability Issues – Customer Health and Safety

| Sustainability Issues: Customer Health and Safety | | | | |
|---|---|---|---|---|
| **Sustainability standards (Topic) echoes** | GRI 416 Customer Health and Safety | **Main target audience** | ▪ Government (facilitated).<br>▪ Supplier/Contractor (Facilitated). | ▪ Customers (direct impact).<br>▪ Employees and other workers (direct impact). |
| **Significance for EOI** | • Customer health and safety are key to EOI Holding achievements in 'corporate governance' and 'social responsibility.' To ensure and maintain customer health and safety, EOI Holding adopts 'Beyond Customer Needs' as its quality policy, and 'Compliance with Regulations' and 'Sustainable Operation' as its environmental policy. | | • To ensure the sustainable operation goals of EOI Holding, EOI Holding integrates ESG (Environmental Protection, Social Responsibility, Corporate Governance) corporate sustainability principles into the regulatory compliance and monitoring of customer health and safety throughout the product lifecycle . | |
| **Impact and impact** | **Practical positive impact**<br>1. EOI Holding follows and complies with international and local government regulations on controlled substances and product safety regulations, regularly conducts inspections of controlled substances and safety regulations, and updates and maintains energy-saving labels. The company also complies with product labeling requirements and adheres to the spirit of 'Customer First' to promote employees' importance on customer privacy and confidentiality protection, providing customer documentation requests on schedule. Each year, the total average customer scorecard and customer satisfaction exceed the annual performance chart and continue to improve year by year, fully demonstrating the implementation of EOI Investment Holdings' 'Customer First' spirit and its strong customer recognition.<br>2. EOI Holding consistently exceeds annual performance targets and increases year by year, demonstrating that EOI Holding's "customer-first" spirit is embodied in product delivery schedules, comprehensive and timely delivery of requirements, communication and confirmation of requirements, product quality, and the use of safety substances, as well as product labeling, earning strong customer recognition.<br>3. With EOI Holding's excellent customer green product testing documents and self-assessment requirements, timely and comprehensive customer service, and its commitment to ESG promotion, which have received outstanding results and recognition in international and domestic ESG evaluations, EOI Holding will gain even greater recognition from clients in 2024, securing more new cooperation opportunities worth tens of billions, and further expanding EOI Holding's operating scale and profits in 2025.<br>4. In 2025, it also gained several new customers and became qualified suppliers, while also securing LED automotive module projects.<br>5. EOI Holding has long maintained effective supplier material sourcing management, complies with international green product regulations and announcements, and conducts timely monitoring and testing of harmful substances and regular safety compliance with safety regulations to ensure products comply with international regulations and customer health and safety. Therefore, there has never been any incident endangering customer health and safety. | | **Potential positive impacts**<br>1. Starting in 2024, several major clients have requested EOI Holding to share their ESG achievements related to social responsibility, energy saving, and carbon footprint reduction through its partner online ESG assessment agencies (EcoVadis Global Supply Chain Sustainability Assessment Platform), CDP platforms, Manufacture 2030, and more. They have also invited participants to participate in seminars organized by EOI Holding to promote their corporate social responsibility or ESG corporate sustainability and commitment to corporate sustainability.<br>2. In 2025, EOI Holding will fully cooperate, provide information, and participate in seminars. We believe that with our excellent customer service relationships, we will gain even greater recognition from clients and gain more cooperation opportunities in the coming years, expanding business scale and profits.<br>3. Since its establishment, EOI Holding has focused on LED components and automotive light module products as its core development foundation, with LED energy-saving products as its core technology and mission. It continuously enhances product R&D and focuses on human safety, comfort, energy conservation, and carbon reduction, contributing to a better future for humanity. This visionary business philosophy has already demonstrated its potential positive impact on the company's operational results.<br>4. Key domestic and international clients shared ESG-related social responsibility, energy conservation, and carbon reduction achievements in improving the carbon footprint from key domestic and international clients. They also learned that since 2021, our company has achieved ESG under the President's visionary management philosophy and outstanding leadership. We believe that in the coming years, we will gain positive customer recognition, gain more new cooperation opportunities, and attract more potential clients. | |
| | **Actual negative impact**<br>Since its establishment, EOI Holding has centered its development mission and core technology on LED-related energy-saving products, paying close attention to compliance and inspection with international green product regulations and safety standards, meeting customer-oriented requirements and service spirit, earning strong customer recognition. Therefore, since the company's founding until now, there have been no negative impacts that endanger customer health and safety or violate product labeling. | | **Potential Negative Impacts**<br>1. If EOI Holding does not have effective supplier material source management, comply with international green product regulations and announcements, and conduct timely monitoring and testing of hazardous substances and regular safety standards, it will not be able to ensure that its products comply with international regulations and customer health and safety, potentially endangering customer health and safety or affecting the company's reputation and sustainable operations.<br>2. Failing to pay attention to product safety may lead to issues such as reputation, environmental pollution, and product quality, and may also result in penalties for the company. | |

# 03. Light Chain Footprints

**Policy**

To ensure the health and safety of our customers, EOI Holding complies with global GHS implementation requirements and the Republic of China national standard CNS 15030 Hazardous Chemical Labeling and General Knowledge Regulations. Upholding EOI Holding's environmental policies, we implement relevant management systems for implementation and monitoring.

1. Compliance with regulations: Comply with environmental regulations announced by the domestic Environmental Protection Administration, international environmental conventions, customer-requested green product regulations, and other applicable environmental laws and regulations.
2. Continuous Improvement: Raise environmental awareness, commit to pollution prevention, reduce environmental impact, achieve harmonious coexistence of products, company, and environment, and continuously develop and improve according to the environmental management system.
3. Full participation: Establish and promote employee conservation concepts, avoid unnecessary waste of energy, resources, or materials, and minimize the environmental impact of waste as much as possible.

**Strategy**

| Opportunities are actively managed | Risk prevention management | Negative impact remediation measures |
|---|---|---|
| • EOI headquarters assigns dedicated personnel to annually implement the latest list of Substances of Concern (SVHC) listed on relevant international regulatory websites and download and update the EU Directive 2002/95/EC (RoHS) control items in accordance with the European Chemicals General Agency (ECHA) regulation (Regulation EC 1907/2006). At the same time, internal staff are informed of regulatory updates and environmental management policy promotion is conducted annually by environmental protection personnel<br>• Dedicated personnel from EOI's headquarters customer service department automatically outsource product inspections and monitoring to SGS during regulatory updates. If abnormalities are found, procurement or production units are immediately notified to conduct traceability and handling to ensure contingency measures and prevent abnormal product outflows.<br>• Upon learning of updates to customer health and safety regulations, supplier management units automatically promote suppliers and request updates to test results, as well as update product IMDS requirements to ensure compliance with customers' international regulatory updates.<br>• In addition to dedicated personnel responsible for international green product regulatory updates and testing, EOI headquarters also has dedicated staff responsible for monthly customer health and safety performance results verification and performance reporting, ensuring no updates are omitted and performance indicators are properly monitored. | • Although the European Chemicals Agency (ECHA) generally announces the EU REACH regulation twice, regulatory requirements are sometimes announced in advance or updated multiple times a year. To avoid missing the latest regulatory updates or outsourcing tests, which could affect customers' timely delivery of regulatory reports or negative impact on customer satisfaction, dedicated personnel at ECHA visit the European Chemicals Agency website every month to verify and obtain new information.<br>• Dedicated personnel at EOI headquarters and SGS Taiwan's testing unit maintain automated information acquisition channels to ensure the implementation of green product updates and testing management, avoiding missing the latest regulatory updates or outsourcing testing that could negatively impact timely customer delivery.<br>• For regularly executed energy-saving label updates, maintenance, or safety compliance submissions, dedicated personnel at EOI headquarters plan tasks for the next year at the end of each year and use Outlook's calendar to remind users in advance to ensure that certifications are updated within the deadline and meet requirements, avoiding adverse impacts from expired safety regulations or product health and safety incidents.<br>• Since EOI Holding began investing in the research and production of LED automotive products focused on personal safety, it has carefully evaluated personal safety and risks in automotive applications during product development, and obtained TS 16949 quality management system certification in 2005.<br>• Since the implementation of the IATF 16949 quality management system in 2016, in accordance with the product safety requirements of the IATF 16949 system and automotive customers' product safety requirements, the company began implementing the ISO 26262 international standard for functional safety of road vehicles in 2019 and obtained the ISO 26262 international standard certificate for functional safety of road vehicles in 2020.<br>• EOI Holding has established a "Customer Complaint Handling Procedure" and a "Customer Satisfaction Evaluation Procedure," gathering customer feedback through complaints, satisfaction surveys, and mailboxes (service@eoi.com.tw).<br>• Risk management and communication management are established through the "Risk Management Control Procedures" and "Communication Consultation Management Procedures" for risk management and real-time escalation, and relevant preventive measures are formulated according to the "Corrective and Preventive Measures Procedures." | • If the latest regulatory updates or outsourcing testing fail to provide customers with timely regulatory inspection reports,EOI Holding has established communication management procedures and upgraded handling procedures to communicate with customers and implement contingency measures. This negative impact will also be treated as a lesson learned and shared to prevent the same negative impact from happening again.<br>• Through the "Management Review Operating Procedures" and monthly KPI review meetings, we monitor any items that do not comply with international regulations, client requirements, or KPIs, and carry out continuous improvement and effectiveness verification according to the PDCA and Lesson learned steps of the "Continuous Improvement Procedure." |


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| **Goals and targets** | **Short-term Goals (2~3 years):**<br>• 0 incidents of customer or regulatory violations of health and safety (100% completion rate).<br>• Every year, 100% of the monitoring and inspection of harmful substances in LED products is outsourced.<br>• Every year, all products and services meet international hazardous substance requirements with a 100% renewal rate.<br>• LED products meet REACH/RoHS/Green Electronics Guidelines requirements and other related toxic substance testing, with an annual toxic substance testing target of 100%.<br>• The service compliance rate target for SDS safety material data is 100%.<br>• The annual target for updating the Substances of Concern (SVHC) list and R0HS control items is 100%. Please confirm whether it is integrated (modules/energy-saving products).<br>• Annual safety testing of energy-saving products and maintenance of energy-saving labels are 100%.<br>• Component materials comply with green product standards of 100% RoHS and IMDS<br>• In accordance with IATF 16949 quality management system product safety and automotive customer requirements, as well as the International Electrotechnical Commission IEC 60598-2-3 standard for road and street lighting fixtures, products undergo annual tests such as IEC 60598-1/FCC Part 15/CSA C22.2.No.207/Energy Saving Label, and have set a target compliance rate of 100% for FCC and other safety standards.<br>• ISO 26262 functional safety certification pass rate is 100%.<br>• All issued component approval certificates require suppliers to provide material proof, ensuring compliance with the Hazardous Substance Ban (RoHS/REACH standards). | **Medium- to Long-Term Goals (over 3 years):**<br>• All materials used in the headlight module must comply with the Hazardous Substances Ban Commitment (RoHS / REACH compliance).<br>• Comply with government regulations and international hazardous substances to ensure the provision of products that meet customer health and safety standards.<br>• Management standards to ensure that no hazardous substances are present in the product process.<br>• Continuously focusing on customer needs and expectations, the company is able to provide continuous and stable products and services. |
| **Management evaluation mechanism** | • Each year, EOI Holding regularly implements the latest list of Substances of Very Concern (SVHC) listed on relevant international regulatory websites and downloads and updates of EU Directive 2002/95/EC (RoHS) control items in accordance with the European Chemicals Agency's EU REACH regulation (Regulation EC 1907/2006). At the same time, in addition to announcing and requiring internal staff via letters and requiring supplier management to communicate and demand to suppliers, product testing and monitoring are outsourced to SGS.<br>• EOI Holding regularly completes tests for the company's LED streetlight lighting/signal light products to ensure compliance with the IEC 60598-2-3 IEC IEC 60598-2-3 standards for road and street lighting fixtures, or relevant local government standards for streetlights/signal lights.<br>• Product research and production strictly adopt materials that meet UL inspection certification marks and annually cooperate with UL factory inspections and re-tests. Production and product testing and labeling such as IEC 60598-1, FCC Part 15, CSA C22.2.No.207, or energy-saving labels are conducted to ensure product compliance labels and ensure customer health and safety.<br>• To ensure and reduce product energy consumption and carbon reduction targets, EOI Holding's streetlight energy-saving products undergo regular spot checks and are maintained and updated with energy-saving product labels every quarter.<br>• To ensure that customer health and safety monitoring meets requirements, relevant targets and targets have been set as ESG KPIs for monthly monitoring. | |
| **Performance and adjustment** | Performance<br>EOI Holding<br>• 0 incidents of health and safety violations involving customers or regulations (Completion rate: 100%).<br>• Implement two REACH Substances of Very Concern (SVHC) list and one RoHS item update annually, maintaining a 100% update rate for international REACH/RoHS hazardous substance regulations annually.<br>• Each year, LED products undergo testing for halogen-free substances and other related hazardous substances in accordance with REACH/RoHS/Greenpeace Green Electronic Product Guidelines, with a target annual implementation rate of 100% hazardous substance testing<br>• The compliance rate for SDS safety substance data is 100%.<br>• Annual safety testing of energy-saving products and maintenance of energy-saving labels are 100%.<br>• Component materials comply 100% with green product standards.<br>• Complies with the IATF 16949 quality management system.<br>• Implement two REACH Substances of Very Concern (SVHC) list and one RoHS item updated annually, maintaining a 100% update rate for international REACH/RoHS hazardous substance regulations annually.<br>• Compliance rate with no customer or international labeling regulations: 100%.<br>• All materials used in the headlight module comply with the Hazardous Substance Ban Commitment (RoHS/REACH compliance), and suppliers are required to provide material proof for filing in the attachment of the parts approval certificate.<br>Adjustment<br>• During material approval, suppliers are required to provide inspection reports (in compliance with RoHS/REACH standards) to be attached to the parts approval document for filing.<br>• EOI Holding's performance in actively implementing customer health and safety monitoring and management in 2025 will comply with the performance indicators set for 2024. No further adjustments or improvement measures are required. | |

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## ◆3.3.1 Customer Health and Safety

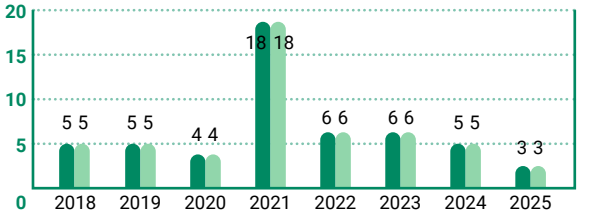
EOI Holding adheres to annual testing requirements, passes various certifications, and adheres to relevant policies to protect every customer using EOI Holdings products.

Upholding integrity and responsibility, customer-first, we manufacture LED automotive lighting modules, continuously improve our manufacturing capabilities, innovate and break new ground, implement green sustainability and international green regulations, and comply with annual EU REACH/RoHS requirements and the U.S. EPA TSCA Toxic Substance Control Act's PBT toxic chemical substance management requirements. All LED products are monitored for safety components and hazardous substances, disclosed in the Product Safety Composition Sheet (SDS), with 100% health and safety assessments. Products comply with RoHS requirements. Every year, we obtain ISO 26262 functional safety standard certification for safety design and production of LED automotive lighting modules to ensure the quality and safety of all products, reducing potential health and safety risks caused by product failures or harmful substances. We also comply with international laws and government legal requirements, focusing on providing customers with healthy and safe products and services. We have established the "Customer Complaint Handling Procedure" to receive feedback on EOI Holding's products and services, implementing a corporate culture of "Creating Excellent Products" through the spirit of "continuous improvement" through the "Continuous Improvement Procedure." We also communicate with customers and stakeholders through the "Communication Consultation Management Procedure." Since the company's establishment, there have been no violations of health and safety regulations.

During product design or production processes, we conduct relevant promotions and requirements for suppliers, monitor and test the sources of supplied materials and the production process, and provide customers with healthy and safe products and services. From our establishment until the end of December 2025, the compliance rate of REACH/RoHS and related hazardous substance reports tested by SGS, as well as REACH/RoHS and related hazardous substance data provided to customers, is 100%.

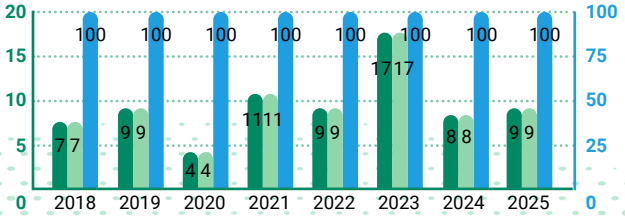
Energy-saving products (such as streetlights and signal lights) must comply with continuous factory inspection requirements for UL, CNS, and energy-saving labels. Certification bodies regularly conduct finished product sampling and commission qualified third-party laboratories to conduct electrical safety, optical performance tests, and other related tests to ensure products continuously meet UL/CNS/energy-saving label safety standards, product labeling, and material requirements.

**Annual safety monitoring statistics**




Note: The main scope of disclosure is EOI headquarters.

**Statistics on Customer-Required Safety Data Sheet (SDS) Labeling**



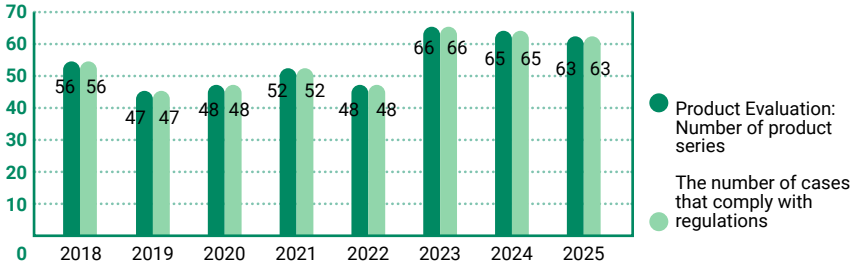

Note: The main scope of disclosure is EOI headquarters.

**Product and safety and health management**

EOI Holding has long focused on corporate governance and social care, conducting relevant promotions and requirements to suppliers during product design or production processes, and conducting monitoring and testing of supply material sources and production processes for products that are continuously produced or supplied. EOI Holding complies with international toxic substance control regulations and product safety standards and conducts annual regular product toxic substance and safety inspections to ensure that EOI Holding provides customers with products and services that are healthy, safe, and worry-free. EOI Holding cares deeply about the safety and health of customers and users, establishing the "Customer Complaint Handling Procedure" and a customer service mailbox service@eoi.com.tw establishing effective communication channels to receive customer feedback on EOI Holding's products and services, as well as feedback related to product safety and health, aiming for continuous improvement and better products.

Through feedback from monthly customer scorecards or annual customer satisfaction surveys on product health and safety, from 2018 to 2025, there have been no incidents of products or services violating international regulations or health and safety regulations.

**Statistics on incidents involving violations of health and safety regulations by products and services**




## ◆3.3.2 Customer Satisfaction

EOI Holding has long set 'customer satisfaction' as its operational goal and 'exceeding customer needs' as its quality policy. By adhering to the requirements of the IATF 16949 international standard and using the 'Business Planning Procedure,' we set customers' quality requirements as annual quality performance indicators. By using the "Order Review Procedure," "Sample Request and Sample Delivery Procedure," "Customer Special Requirements Procedure," and "Customer Satisfaction Evaluation Procedure," we understand customer needs and continuously innovate. We have established the "Communication Consultation Management Procedure" and a customer service mailbox service@eoi.com.tw providing real-time communication channels to help customers obtain high-quality and competitive products.



# 03. Light Chain Footprints


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EOI Holding is committed to earning customer trust and becoming a business partner that grows together with them. In addition to regular customer visits and establishing interactive and real-time communication channels, the business department has set up a BPM to provide customers with a channel for communicating product needs and providing technical consultation in advance. The President serves as the convener and chief guide for customer satisfaction activities, while department heads from EOI Holding are responsible for promoting and supervising improvement plans for enhancement of customer satisfaction in their respective units.

By implementing the "Customer Satisfaction Evaluation Procedure," understanding customer satisfaction with EOI Holdings' overall products and services can promote improvements in the company's product and service quality, uphold the company's sustainable operation philosophy, and fulfill corporate social responsibility. Monthly surveys are conducted on the performance of key customer scorecards, used for statistics, analysis, performance sharing, and PDCA improvement activities. Based on customer feedback, the company regularly reviews, analyzes, and proposes appropriate improvement plans, forming a comprehensive customer satisfaction handling process. Relevant "satisfaction surveys" and "customer scorecards" are conducted for customers, and the results serve to enhance customer satisfaction management and evaluation mechanisms.




To build on customer satisfaction and achieve optimal professional service, EOI Holding regularly communicates with clients in real time to provide timely customer service. We conduct periodic customer visits, assess customer satisfaction, implement management measures tailored to each client's needs, communicate customer expectations and new product requirements, and respond efficiently and with high-quality quality to unexpected events during operations.

EOI Holding, following the requirements of the "Business Planning Procedure," sets customers' quality requirements and expectations as annual performance indicators, setting an annual customer satisfaction target of over 85%, firmly believing that improving customer satisfaction will ultimately foster customer loyalty and business growth.

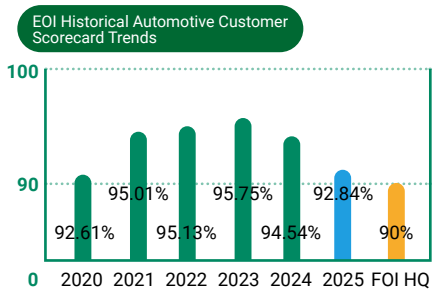
From 2018 to 2025, customer satisfaction performance will consistently exceed the company's customer satisfaction performance indicators each year. EOI Holding pays attention to customer satisfaction responses and suggestions each year. As all employees continuously improve their suggestions, they confirm through communication that the improvement plan is approved by the proposing customer. The customer satisfaction survey recovery rate for 2025 is 70.83%. In 2025, the annual average customer satisfaction across all business areas of EOI Holding is 93.73%, surpassing the company's 85% customer satisfaction performance indicator in 2025.





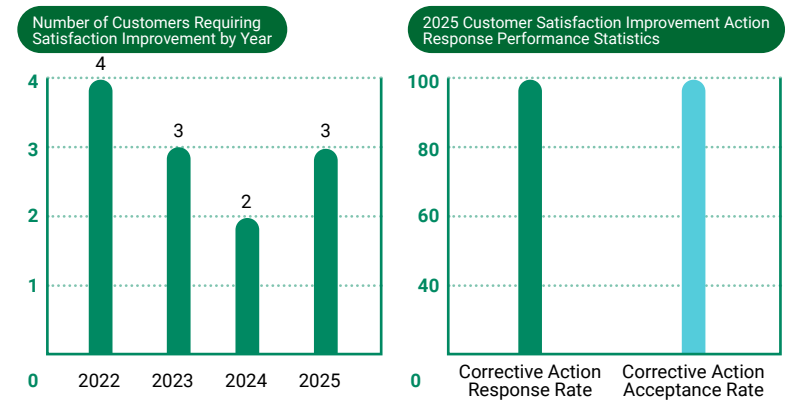


According to customer satisfaction survey results from 2019 to 2025, EOI Holding's annual customer satisfaction performance consistently exceeds the company's annual 85% "customer satisfaction" target, and the results of the survey have gradually improved to customer satisfaction levels each year. Customer service satisfaction trends over the years.




According to the 2025 scorecard provided by key automotive customers, the average annual score is 92.84 points, and the performance of the scorecard for important automotive customers has been highly recognized by customers year by year.

- 2020-2024 EOI Scorecard Performance
- 2025 EOI Scorecard Performance
- EOI HQ Scorecard Target




By 2025, the customer satisfaction confirmation response rate for customer improvement is 100%. In the customer satisfaction survey, three customers identified as needing improvement in 2025. This demonstrates EOI's attention to customer needs and expectations. Through active communication with relevant internal departments and proactive addressing issues and customer suggestions, EOI provides superior quality and service throughout the product lifecycle, and through rapid, effective continuous improvement, earning strong customer recognition and high satisfaction feedback.

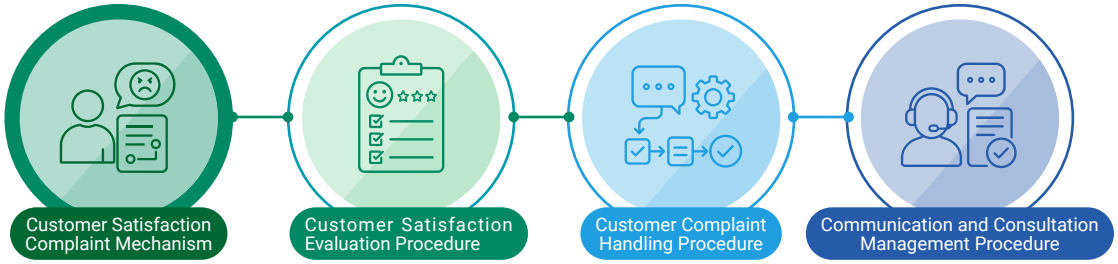
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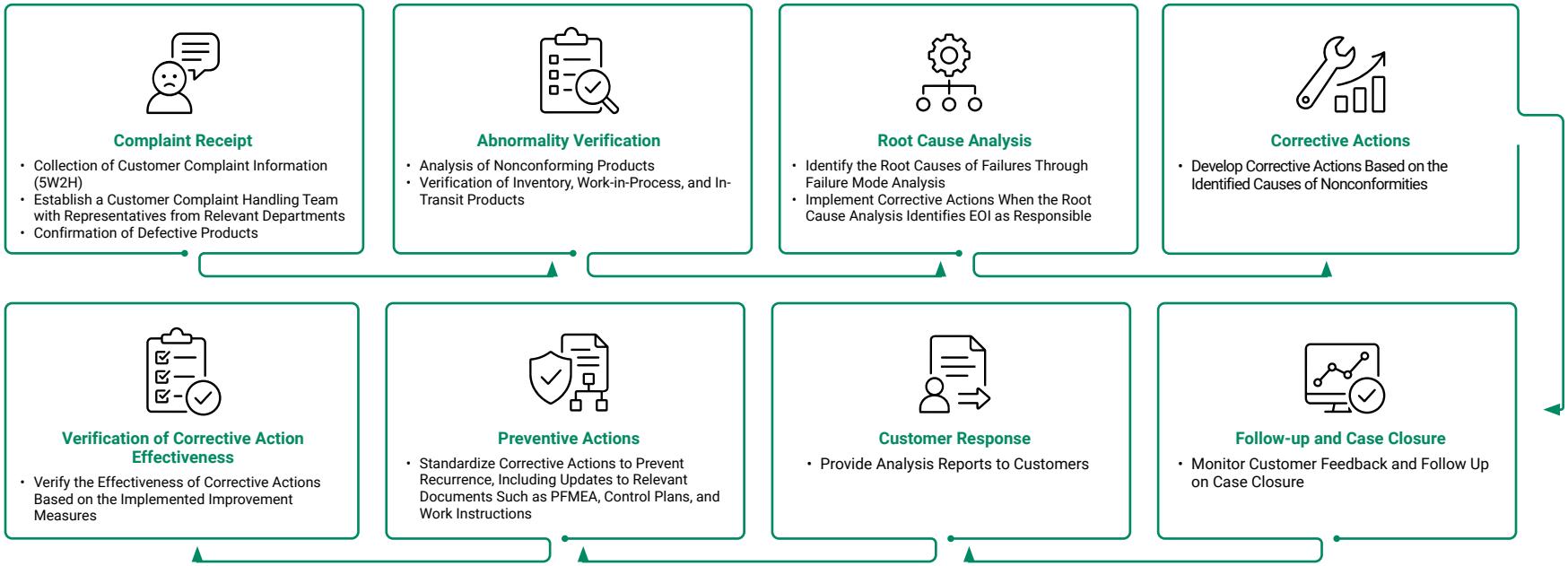
# 03. Light Chain Footprints

## Customer complaint mechanism

EOI Holding has established the "Customer Satisfaction Evaluation Procedures," "Customer Complaint Handling Procedures," and "Communication Consultation Management Procedures" to provide relevant customer complaint mechanisms. From 2018 to the present, EOI Holding has had no penalties or lawsuits for leaking customer trade secrets, infringing on clients' intellectual property, or infringing on client patents, nor have there been any complaints about information leakage, theft, or loss of customer data.




For handling customer complaints, EOI Holding has established the "Customer Complaint Handling Procedure" to provide complaint channels for product abnormalities, violations in substance management, or customer data leaks, as well as procedures for returns, exchanges, and compensation applications, and clearly specifies requirements for customer exception handling timeliness. EOI Holding follows the 8D management system to monitor the timeliness of customer abnormality handling, aiming for timely provision of customer abnormality handling status, enabling rapid responses or providing 8D reports for in-depth analysis and corrective preventive measures, ensuring that cases reported by customers are handled immediately and recurrence is prevented.




Every customer's voice is the driving force behind EOI Holding's further improvement. EOI Holding continues to uphold quality. After customer complaints and satisfaction analysis, review meetings are held to examine deficiencies across twelve major areas, set improvement plans and completion dates, and simultaneously provide feedback on customer suggestions to propose improvement outcomes.